

## Following the missing episode

### Debrief

Once a missing person has been located we will complete a safe and well check. This consists of a visit from a member of Staffordshire Police who will discuss the reasons why the person went missing and what happened during the missing episode.

### Return home interviews for children

All missing persons under 18 are offered a return home interview by an independent provider. Contact will be made to arrange this at a time that is convenient.

### After the missing person investigation has concluded

If you need further information please contact [missingpersons@staffordshire.pnn.police.uk](mailto:missingpersons@staffordshire.pnn.police.uk)

## How did we do?

Please type [www.surveymonkey.co.uk/r/SPmissingpersons](http://www.surveymonkey.co.uk/r/SPmissingpersons) into your internet browser and complete a short anonymous survey to help us improve our service.



## What support is available?

### Missing People

Staffordshire Police works in close partnership with the Missing People charity - the only charity in the UK which specialises in, and is dedicated to, bringing missing children and adults back together with their families.

They can be contacted via telephone on **Freephone 116 000** or by visiting the website at [www.missingpeople.org.uk](http://www.missingpeople.org.uk)



### Runaway Helpline

Runaway Helpline ([www.runawayhelpline.org.uk](http://www.runawayhelpline.org.uk)) service is for people who are thinking about running away, have already run away or have been away and want to come back.

It is a free, confidential service, available 24-hours-a-day. You can **call** or **text** on **116000** or email on [116000@runawayhelpline.org.uk](mailto:116000@runawayhelpline.org.uk)



## Additional information and support can also be sought from the following organisations:

The Samaritans call 116 123 or visit [www.samaritans.org](http://www.samaritans.org)

Barnardos [www.barnardos.org.uk](http://www.barnardos.org.uk)

UK Missing Persons Bureau [www.missingpersons.police.uk](http://www.missingpersons.police.uk)

# Missing Persons Advice Leaflet

Working together to keep missing people safe



Reference number:

FIND US HERE...



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It can be very distressing when someone goes missing. Please remember to take care of yourself and do not be afraid to ask others for help and support.

### How we are dedicated to finding missing persons

When responding to a report we have to consider:

- The well-being of the missing person
- An individual's right to go 'missing' if they do not want to be found
- Providing relevant support for the relatives and friends of the missing person
- Whether the missing person may have been the victim of a serious crime
- The appropriate level of resources to find the person quickly and safely

### What happens when I report someone missing?

A risk assessment is completed and we take into account the following vulnerabilities:

- The person's age
- The circumstances of the disappearance
- Their health and whether they need essential medication or treatment
- Whether the disappearance is out of character
- Whether the missing person has financial, employment or relationship problems

### What details will we need?

- Full name, address and date of birth for the missing person
- A physical description, including clothes, footwear, jewellery, marks and scars
- A recent photograph
- When they were last seen and by whom?
- What they were going to do when last seen (e.g. going to work)?
- Mobile phone details - number, network, contract or pay as you go, Track My Phone
- Names, addresses and contact numbers of family members and their close friends
- Recent changes in behaviour or behaviour that is out of character
- Relevant medical conditions, prescription medication and do they have it with them?
- Family or relationship problems
- Employment or financial problems
- School or college problems
- Are they a victim of bullying or harassment?
- Drug or alcohol dependence
- Are they suffering from depression or do you suspect that they may self-harm?
- Have they previously considered or attempted suicide?
- Any suspicion that the missing person has been abducted or harmed by someone else
- Any items taken with them?
- Social media accounts and passwords
- Bank account details
- Access to vehicles/public transport used
- Daily activities and routines
- Location of any deceased relatives or close friends
- Significant anniversary
- Any other information which may suggest that they are vulnerable or at risk

### What to expect from us

- Regular contact to update you on the investigation
- Officers and staff that are caring and supportive
- We will pursue all lines of enquiry until they are exhausted

Typical lines of enquiry may include, for example:

- Searching the home address of the missing person
- Searching the area where the person was last seen
- Checking with local hospitals
- Checks on mobile phones and computers used by the missing person
- House-to-house enquiries
- Reviewing CCTV footage
- Co-ordinating media coverage to raise awareness and appeal for sightings

### What we expect from you

- If your friend or relative returns after you have reported them missing, you must contact us as soon as possible
- To check any locations that you suspect the missing person may have gone to, as long as this does not put you at risk
- Update us with any new information at your earliest opportunity