

**NOT PROTECTIVELY MARKED**

Published

Event History

**Policy owned by Operational Services****STORM****1. Policy Purpose and key drivers**

The aim of this policy is to ensure that all incidents are recorded correctly on the STORM (System for Tasking and Operational Resource Management) Command & Control system.

A STORM incident should be created in the following circumstances :

- a. Any matters reported to the Police, which require despatch of a Police officer to the scene.
- b. Any matter that a Police Officer or Police Staff will be committed to and will take some time to resolve.
- c. Any matter reported to the police, or advice sought which, whilst not requiring a police officer to attend the scene, nevertheless warrants information being recorded by the police.

Any incident created is graded in accordance with the Force Graded Response Procedure and information recorded should comply with guidelines set out in the National Standards for Incident Recording.

Incidents should be handled in accordance with force and local priorities set for that classification.

**Related Documents**

Links to related documents:

[STORM - Call Type Comments \(Procedure\)](#)  
[STORM - Dedicated Call Signs \(Procedure\)](#)  
[STORM - Location Comments \(Procedure\)](#)  
[STORM - Location tagging \(Procedure\)](#)  
[STORM - View Rated Incidents \(Procedure\)](#)

**Gatekeeper** - the Author suggested the following Procedure document(s) to link to.

STORM - Call Type Comments; STORM - Dedicated Call Signs;  
 STORM - Location Comments; STORM - Location tagging; STORM - View Rated Incidents

**Relevant Dates and Review Period**

Effective Date: 11/03/2016  
 Review Date: 26/02/2019  
 Review Frequency: Annually

**Policy Basis and Implications**

2. Legal Basis: None specific to this policy
3. Management of Police Information (MoPI): **MoPI Policing Purpose:** Protecting Life and Property, Preserving order, Preventing the commission of offences, Bringing offenders to justice, Any duty or responsibility arising from common or statute law  
**MoPI Review, Retention and Disposal addressed as follows:** Command and Control incidents can hold information within Groups 1, 2, 3 or 4 as per the parameters set out in Authorised Professional Practice (Information Management). STORM incidents are currently retained for a period of 10 years.
4. Associated Benefits: Accurate and auditable recording of incidents reported to Staffordshire Police.
5. Consultation: As this policy is an annual review with only minor amendments, wider consultation was considered unnecessary. The Head of Contact

	Services and the STORM System Administrator have been consulted.
6. Financial Implications:	None
7. Human Resources / Training:	None required for implementation of this policy. Full training is given for access to and use of the STORM system proper.
8. Associated Policy:	Airwave Radio Automatic Resource Location System Graded Response SPIRIT

**FOI, Human Rights and Equality Impact Assessment Indicators**

FOIA:	Release to Public		
ECHR:	Compliant		
EIA:	Compliant	Compliant with Code of Ethics:	Yes

**Indexing**

Categories:	Business Continuity Comms Harassment Information Management Major Crime Victims and Witnesses
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