



FOI ref no: 12519

27th October 2020

Freedom of Information request: reference 12519, first notified to us by email on 6th October 2020.

Thank you for your recent request under the Freedom of Information Act 2000, as detailed below:

- 1) Accident records from Police, Fire and Ambulance Services, also DVSA's Highway Patrols involving Mercedes Benz vehicles where unexplained collisions occurred, which could potentially have been caused by sudden failure of the rear suspension structure, a failure which would cause self steering of the rear wheels, uncontrolled movement of the rear suspension members and wheels which also cause disruption to the wheel geometry and total disruption of the electronic sensors in the ABS brake system, ie creates total loss of control of rear suspension and brake failure.
 - 2) This failure could potentially be the cause of single and multiple vehicle collisions
 - 3) Vehicles potentially affected primarily W204 C Class manufactured between 2007 and 2013, but could also include another ten Mercedes models, as listed on the attached Mercedes-Benz Service Information Supplement Sheet, SI35.00-P-0009A, dated 05.11.2018. As well as my own W204 model, this also includes 171 & 172 SLK, 203 & 205 C Class, 207 E Class Coupe, 209 CLK, 212 E Class, 218 CLS, 231 SL and 253 GLC models. This covers several million vehicles produced by Mercedes-Benz since 2001 and is a document that was constantly denied as even existing by Mercedes-Benz.
 - 4) Details from websites indicate that these problems began to be recorded in Germany in August 2016 and in UK November 2017, they appear to be related to vehicles less than eight years old, therefore time period for investigations should start around 2014.
- For clarity the information that I am seeking should, if possible, refer in particular to C-Class models (Type W204) which were manufactured from 2007 to 2010 with VIN numbers similar to my own car, ie VIN WDD 204x xxxx xx. In addition I would appreciate details (anonymised of course) of any serious injuries and/or fatalities.
- To assist your investigation I attach a copy of the Service Information Supplement referred to above, also a copy of DVSA Safety Recall No R/2017/301, dated 21 November 2017, which related to identical defect on 1,511 W205 AMG models.

**Staffordshire Police's response to your enquiry is as follows:
Staffordshire Police does not hold the requested information.**

There are no recorded road traffic collision reports that fit the criteria of your request.



STAFFORDSHIRE
POLICE

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this email and should be addressed to:

foi@staffordshire.pnn.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

Please remember to quote the reference number in any future communications.

Freedom of Information
Central Disclosure Unit

Produced by Staffordshire Police
for FOI 12519