



STAFFORDSHIRE
POLICE

FOI ref no: 12562

8th December 2020

Freedom of Information request: reference 12562, first notified to us by email on 22nd October 2020

Thank you for your request under the Freedom of Information Act 2000, as detailed below:

What is the name and software version of your current ICCS system?

What is the contract end date of the existing ICCS system?

Are there any plans to replace it, if so when?

Has the ICCS system been upgraded in readiness for ESN?

What plans (if any) are in place to collaborate with partner Forces/Agencies in terms of sharing the technology, or actual control rooms?

What is the name of your Computer Aided Dispatch (CAD), software version, and contract end date?

What back office systems is the CAD integrated into?

Are there any plans to replace your CAD system and if so when?

Staffordshire Police's response to your enquiry is as follows:

I can confirm that Staffordshire Police does hold some of the requested information.

What is the name and software version of your current ICCS system?

Capita DS2000 Release 26x.

What is the contract end date of the existing ICCS system?

31st March 2023.

Are there any plans to replace it, if so when?

No apart from updating existing to release 34x.

Has the ICCS system been upgraded in readiness for ESN?

No, National system is not ready as Infrastructure is not finalised.

What plans (if any) are in place to collaborate with partner Forces/Agencies in terms of sharing the technology, or actual control rooms?

No information held.

What is the name of your Computer Aided Dispatch (CAD), software version, and contract end date?

Storm Multi-Agency 4.165 SRB 3.20.1. Contract end date: 27th June 2022.



What back office systems is the CAD integrated into?

- **GIS Mapping**
- **NFLMS**
- **Airwave**
- **ARLS**
- **Incident Transfer**
- **Niche**
- **Telephony**

Are there any plans to replace your CAD system and if so when?

No.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this email and should be addressed to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

E: foi@staffordshire.pnn.police.uk

Please remember to quote the reference number in any future communications.

Yours faithfully

Freedom of Information
Central Disclosure Unit