2025	August	September	October	November	December	Sum:
Closed - Above reasonable cost	39	32	39	30	23	**163**
Closed - Internal Review	3	3	3	8	5	**22**
Closed - Not held	4	9	8	6	13	**40**
Closed - Partial Release	30	32	26	27	23	**138**
Closed - Released in full	36	25	32	39	31	**163**
Closed - Transferred	0	0	0	0	0	**0**
Closed - Withdrawn	2	8	3	0	7	**20**
Closed - Witheld in full	14	4	8	10	9	**45**
Open	43	37	37	34	38	**189**
On Hold	6	1	0	11	2	**20**
Sum:	**177**	**151**	**156**	**165**	**151**	**800**

2025	August	September	October	November	December	Sum:
Serviced within 20 working days	113	86	106	112	97	**514**
Serviced outside 20 working days	15	27	13	8	14	**77**
Open	43	37	37	34	38	**189**
On Hold	6	1	0	11	2	**20**

NOTE: Due to implementation of a new database these statistics are from the 01/08/2025 and will not be directly comparible with data previously published.