6 November 2026 **FOI Ref 23650**

Request - You asked Staffordshire Police (SP) the following:

Please provide the following information from December 2020 to October 2026:

New Year's Eve noise complaints: The total number of noise complaints made by residents from 18:00 on 31 December to 06:00 on January 1st in each year from 2020 to 2026

New Year's Eve noise complaints by hour: The total number of noise complaints made by residents from 18:00 on 31 December till 06:00 on January 1st in each year from 2020 to 2026, broken down by hour

New Year's Eve noise complaint reasons: The reasons for complaints made in item 1, broken down by year, using your own categories, including, where applicable, people-related noise, barking dogs, music and fireworks.

Total noise complaints: The number of noise complaints made by residents in each calendar year from 2020 to October 2026, broken down by year and month.

I confirm that I am not seeking any personal or identifying information. Figures under five may be suppressed or rounded.

Please provide the information as held, using your own definitions and categories where these differ from ours, and explain how they differ. In particular, please explain how you define noise complaint, New Year's Eve, reason for complaint, people-related noise, barking dogs, music, fireworks, and the date on which a complaint is counted.

Clarification requested on 05/11/2026:

Staffordshire Police (SP) only record certain incidents related to noise in a readily retrievable way. They are the following:
- ASB Noise – nuisance vehicles
- ASB Noise – nuisance persistent alarms
- ASB Noise - nuisance pubs and clubs
- ASB Noise – nuisance industry/road work

If you would like data relating to these categories, please confirm this.
SP are able to provide incidents that have been categorised as 'ASB Fireworks' but these may not necessarily be related to noise complaints, and it would not be possible to determine this without reviewing each incident record which would engage Section 12.
Please also confirm if you would like 'ASB Fireworks' to be included within the data provided.

Clarification received on 05/11/2026:

Thank you for your reply. Would I be able to receive the data for all four, please?

ASB Noise – nuisance vehicles
ASB Noise – nuisance persistent alarms
ASB Noise - nuisance pubs and clubs
ASB Noise – nuisance industry/road work
If possible within the time constraints, would you be able to add the fireworks data as well but keeping it separate from the noise complaints, please?

SP received your request on 05/11/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP holds the requested information.

- New Year's Eve noise complaints: The total number of noise complaints made by residents from 18:00 on 31 December to 06:00 on January 1st in each year from 2020 to 2026, New Year's Eve ASB-Fireworks complaints: The total number of ASB-Fireworks complaints made by residents from 18:00 on 31 December to 06:00 on January 1st in each year from 2020 to 2026. **– Disclosed, please see the accompanying file titled 'FOI 23650 Noise Complaints Data.xlsx'.**

- New Year's Eve noise complaints by hour: The total number of noise complaints made by residents from 18:00 on 31 December till 06:00 on January 1st in each year from 2020 to 2026, broken down by hour. New Year's Eve ASB-Fireworks complaints by hour: The total number of ASB-Fireworks complaints made by residents from 18:00 on 31 December till 06:00 on January 1st in each year from 2020 to 2026, broken down by hour. **– Disclosed for Firework incidents, please see the accompanying file titled 'FOI 23650 Noise Complaints Data.xlsx'. Not applicable for noise complaints.**

- New Year's Eve noise complaint reasons: The reasons for complaints made in item 1, broken down by year, using your own categories, including, where applicable, people-related noise, barking dogs, music and fireworks. **– Not applicable.**

- Total noise complaints: The number of noise complaints made by residents in each calendar year from 2020 to October 2026, broken down by year and month. **– Disclosed, please see the accompanying file titled 'FOI 23650 Noise Complaints Data.xlsx'.**

Please note that the above data has been provided from a search of SP's incident recording systems for the following call type descriptions: ASB Noise – nuisance vehicles, ASB Noise – nuisance persistent alarms, ASB Noise - nuisance pubs and clubs, ASB Noise – nuisance industry/road work, ASB Fireworks.

This data has been provided to the best of the ability of SP, subject to the limitation of current recording protocols and systems and software. Additional incidents may have been recorded during these timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the figures presented are accurate and complete. However, it is important to note that data is extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system. Consequently, care should be taken in the interpretation and presentation of this data, to not misrepresent the whole or any part of the data disclosed.

All Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. **Who Can Ask for a Review**

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. **How to Request a Review**

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. **Review Procedure**

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. **Conclusion of the Appeal**

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/

Freedom of Information
Information Access Team