

21 May 2026

FOI Ref 22890

Request - You asked Staffordshire Police (SP) the following:

I am writing to make a new request under the Freedom of Information Act 2000 in relation to Cardigan House, Cardigan Place, Hednesford, WS12 1AQ.

This is a separate request from my earlier FOI (reference FOI 22822, submitted 1 May 2026), which concerned incident statistics. I am now requesting the following additional categories of information:

1. Any records of liaison or correspondence between Staffordshire Police and the fire service (Staffordshire Fire and Rescue Service) relating to attendance at Cardigan House, Cardigan Place, Hednesford, WS12 1AQ, between 1 October 2025 and 31 January 2026.

2. Any records of liaison or correspondence between Staffordshire Police and the housing provider (Sanctuary Housing) regarding incidents, anti-social behaviour, or nuisance at the above address during the same period.

I am not requesting any personal data that would identify suspects, witnesses, or callers, and I am content with anonymised or redacted responses where necessary.

If any part of this request exceeds the statutory cost limit, please advise me on how I might narrow the scope.

SP received your request on 18/05/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP can neither confirm nor deny that it holds the information you requested as it believes that the duty under s1(1)(a) of the Freedom of Information Act 2000 (the duty to confirm whether the public authority holds information of the specified description) does not apply.

The following exemption has been applied:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this request.

- Section 40(5) Personal Information

Section 40(5) is an absolute exemption which means that there is no need to quantify the harm that may arise from the disclosure; neither is it subject to a public interest test.

To release personal or third-party information that may or may not be held by SP, would breach the data protection principles; namely –

- Data is lawfully and fairly processed.
- Processed in line with an individual's rights.
- Data is secure.

Personal and third-party information cannot be released under the Freedom of Information Act.

Disclosure under Freedom of Information is a release of information to the world in general and not an individual applicant.

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, to comply with this obligation please see below.

An individual can access personal information which SP may or may not hold, by making an application under the Right of Access (formerly known as Subject Access) provision of the Data Protection Act 2018.

<https://www.staffordshire.police.uk/rqo/request/ri/request-information/ir/ask-for-delete-change-information/>

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ



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The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team