

21 May 2026

FOI Ref 22808

Request - You asked Staffordshire Police (SP) the following:

For each force where such an arrangement exists, please provide:

1. The name of the police force.
2. Whether the outsourced arrangement relates to:
 - a) fleet management
 - b) fleet maintenance
 - c) a combined or wider managed fleet service
3. The name of the current outsourced supplier or provider.
4. The contract start date.
5. The contract end date.
6. Details of how the contract was let – e.g. through a procurement framework or open tender
7. Any extension year option(s), if recorded.
8. The estimated spend or contract value held in relation to the arrangement, including whether this figure is:
 - a) estimated total contract value
 - b) awarded contract value
 - c) annual contract value
 - d) annual spend
 - e) most recent spend figure held
9. Where more than one relevant contract or supplier applies to a force, please provide the above information for each relevant arrangement separately.

Please provide the information in Excel, CSV, or another structured electronic format where it is reasonably practicable.

If any of the requested information is already publicly available, please provide the direct link to the relevant source.

CLARIFICATION received on 12/5/2026: With regards to Fleet management, if you are able to share what fleet management system you use then please do, if not then simply stating if you outsource it any way to another company or let the council handle it. For maintenance simply whether its outsourced or kept in house (it goes on to ask who you outsource it to etc if that is the case). (Please note that is just for these specific questions. The rest of the questions gain more clarity on these opening ones.

CLARIFICATION received on 19/5/2026: To clarify, where any aspect of fleet management or fleet maintenance is outsourced, subcontracted, or otherwise delivered by a third party, please confirm this and provide the information requested at questions 3–9 in relation to fleet management and/or fleet maintenance, as relevant.

Where fleet management is outsourced but you are unable to disclose the name of the provider, please



confirm the name of the management system used, if this information is held.

Further, where fleet maintenance is outsourced in any respect, please confirm this and answer questions 3–9 accordingly. This should include details of any external provider, or of any SLA, service agreement, or equivalent arrangement under which fleet maintenance works of any kind are undertaken for Staffordshire Police by an external organisation.

SP received your request on 28/04/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP holds the requested information.

1. The name of the police force. – **Disclosed: Staffordshire Police.**
2. Whether the outsourced arrangement relates to:
 - a) fleet management. – **Disclosed: outsourced system for Fleet Management, but inhouse team who manage the fleet.**
 - b) fleet maintenance – **Disclosed: in house.**
 - c) a combined or wider managed fleet service – **Not Applicable.**
3. The name of the current outsourced supplier or provider. – **Disclosed: fleet management system is Key2 - Jaama.**
4. The contract start date. – **Disclosed: May 2026.**
5. The contract end date. – **Disclosed: May 2029.**
6. Details of how the contract was let – e.g. through a procurement framework or open tender – **Disclosed: Through Softcat as our strategic reseller partner.**
7. Any extension year option(s), if recorded. – **Disclosed: 2 x 1-year extensions available.**
8. The estimated spend or contract value held in relation to the arrangement, including whether this figure is:
 - a) estimated total contract value – **Disclosed: £104,127.**
 - b) awarded contract value – **Not Applicable.**
 - c) annual contract value – **Disclosed: year 1 - £38,175; year 2 / 3 - £32,975.**
 - d) annual spend – **Disclosed: year 1 - £38,175; year 2 / 3 - £32,975.**
 - e) most recent spend figure held – **Not Applicable.**
9. Where more than one relevant contract or supplier applies to a force, please provide the above information for each relevant arrangement separately. – **Not Applicable.**

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.



STAFFORDSHIRE
POLICE

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link:

<https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team