

29 April 2026

FOI Ref 22793

Request - You asked Staffordshire Police (SP) the following:

I would like to request data related to anti-social behaviour at McDonalds, KFC, Burger King and Greggs locations within your force area over the past five years.

Please can you provide data on the total number of police call outs to each of these establishments for each year, broken down by the financial year, up to 31 March 2026.

Can you please split the offences by offence group and description.

This information should please also include the following details for each reported incident:

- > Date of incident
- > Location (address) where the incident occurred – including whether this was inside or outside the restaurant
- > Description of the incident, including any injuries sustained.
- > Whether any action was taken by law enforcement – detailing what that was.

SP received your request on 22/04/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this request.

The following exemption has been applied:

- Section 12(1) where the cost of compliance exceeds the appropriate limit.
- Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the prescribed limit'.

The above information has been withheld for the following reasons:

There is no method by which SP can readily retrieve information from its systems to answer this request. For the period requested, there have been more than 1000 occurrences. Your request sought to ascertain whether the incident occurred inside or outside the restaurant, as well as a description of the incident including injuries sustained and the nature of any law enforcement action taken. To ascertain this information, the record for each incident would require a manual review. To extract this data would therefore require a very labour-intensive manual trawl through each record.

From dip sampling, it has been estimated that it would take approximately 4 minutes to review each record to answer this request, this would equate to over 66 hours. To achieve this task would therefore exceed the 18-hour time and cost threshold of the FOI Act by a considerable margin.

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, to comply with this obligation please see below.

If your request was amended to remove the requirement to provide the following information, that is whether the incident occurred inside or outside the restaurant, as well as a description of the incident including injuries sustained and the nature of any law enforcement action taken, then SP could provide data related to anti-social behaviour at McDonalds, KFC, Burger King and Greggs locations within the force area of SP over the past five years.

This would include data on the total number of police call outs to each of these establishments for each year, broken down by the financial year, up to 31 March 2026.

The offences could be split by offence group and description.

This information could also include the following details for each reported incident:

- > Date of incident
- > Location (address) where the incident occurred.

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link:

<https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team