

10 March 2026

FOI Ref 22625

Request - You asked Staffordshire Police (SP) the following:

1. Please provide the number of credit card fraud reports recorded in the financial years 2023/2024 and 2024/2025. For each of these, please provide the total reported financial losses associated.
2. Please break these figures down by personal demographic e.g. (age, gender) for each financial year mentioned above.
3. Please also break these figures down by the types of credit card fraud if available (e.g. card-not-present fraud, contactless fraud, identity theft, stolen card misuse) for each financial year mentioned above.

I would prefer to receive the information in electronic format, preferably as a CSV or Excel spreadsheet.

SP received your request on 06/03/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP does not hold the requested information.

- 1. Please provide the number of credit card fraud reports recorded in the financial years 2023/2024 and 2024/2025. For each of these, please provide the total reported financial losses associated. – **No information held.**
- 2. Please break these figures down by personal demographic e.g. (age, gender) for each financial year mentioned above. – **No information held.**
- 3. Please also break these figures down by the types of credit card fraud if available (e.g. card-not-present fraud, contactless fraud, identity theft, stolen card misuse) for each financial year mentioned above. – **No information held.**

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, in order to comply with this obligation please see below.

SP is unable to provide data regarding fraud offences as the majority of these are now recorded by Report Fraud. Report Fraud is the national centre responsible for receiving, recording and disseminating reports of fraud.

Report Fraud is handled by the City of London Police. You may seek the information you are requesting by contacting their FOI department at <https://www.cityoflondon.police.uk/foi-ai/af/accessing-information/>

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>



STAFFORDSHIRE
POLICE

Freedom of Information
Information Access Team

A safe and confident Staffordshire