

10 June 2026

FOI Ref 22983

Request - You asked Staffordshire Police (SP) the following:

██████████ work with ██████████ to assist in providing multi network connectivity for ANPR cameras and I wondered whether this may be of interest to Staffordshire Police. Are you able to provide me with the name of your ANPR Manager, please?

The reason for my request is I understand many police forces rely on a single network for ANPR but I am interested in learning how you manage connectivity in locations where coverage from that network is limited or unavailable and how you approach resilience and failover across your ANPR estate.

I work with a multi network cellular connectivity solution that provides access to all four UK mobile networks (EE, O2, Vodafone and Three) through a single SIM. Unlike many multi-network offerings, our solution uses UK-based infrastructure and a UK APN, ensuring data remains within the UK rather than being routed through Europe.

I wondered whether coverage or resilience challenges are something you encounter, particularly in more remote locations, and if a solution like this could add value to your existing deployment.

I look forward to hearing from you in due course.

SP received your request on 09/06/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP does holds some of the requested information.

██████████ work with ██████████ to assist in providing multi network connectivity for ANPR cameras and I wondered whether this may be of interest to Staffordshire Police. Are you able to provide me with the name of your ANPR Manager, please? – **Withheld, section 40. Please see below.**

The reason for my request is I understand many police forces rely on a single network for ANPR but I am interested in learning how you manage connectivity in locations where coverage from that network is limited or unavailable and how you approach resilience and failover across your ANPR estate.

I work with a multi network cellular connectivity solution that provides access to all four UK mobile networks (EE, O2, Vodafone and Three) through a single SIM. Unlike many multi-network offerings, our solution uses UK-based infrastructure and a UK APN, ensuring data remains within the UK rather than being routed through Europe.

I wondered whether coverage or resilience challenges are something you encounter, particularly in more remote locations, and if a solution like this could add value to your existing deployment. – **No information held.**



The following exemption has been applied:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this request.

- Section 40(2) Personal Information

Section 40(2) is an absolute exemption which means that there is no need to quantify the harm that may arise from the disclosure; neither is it subject to a public interest test.

To release personal or third-party information held by SP, would breach the data protection principles; namely –

- Data is lawfully and fairly processed.
- Processed in line with an individual's rights.
- Data is secure.

Personal and third-party information cannot be released under the Freedom of Information Act.

Disclosure under Freedom of Information is a release of information to the world in general and not an individual applicant.

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, to comply with this obligation please see below.

Please note that the FOI Act 2000 only extends to requests for recorded information. It does not require public authorities to create information to answer questions generally; only if the information is already held in recorded form. The Act does not extend to requests for information about policies or their implementation, or the merits or demerits of any proposal or action - unless, of course, the answer to any such request is already held in recorded form.

Should you wish to contact our Commercial Team, the email address is below:

commercialservices@staffordshire.police.uk

All Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.



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2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team