



STAFFORDSHIRE
POLICE

9 June 2026

FOI Ref 22947

Request - You asked Staffordshire Police (SP) the following:

NDORS FoI Questions

Response1. Current NDORS provider(s)

Name of current provider(s)

Length of current contract

Contract start and expiry dates

Extension options

2. Delivery Model

Fully outsourced / hybrid / in-house

Online versus classroom split

Which NDORS courses are delivered

3. Volumes

Annual attendee volumes by course type

Historic volumes for previous 3 years if available

4. Commercial Structure

Contract value

Revenue share arrangements

Payment mechanism

Force retained revenue arrangements if applicable

5. Operational Requirements

Minimum trainer requirements



STAFFORDSHIRE
POLICE

Venue expectations

Technical platform requirements

Accessibility requirements

6. Performance Management

KPIs used

Reporting requirements

Customer satisfaction measures

Audit arrangements

7. Mobilisation and Transition

Expected mobilisation period

Transition requirements

8. Procurement

Expected timing of future procurement activity

Intended procurement route

Whether market engagement activity is planned

9. Governance

Internal governance structure for NDORS oversight

Senior Responsible Officer role/title

PCC involvement if applicable

10. Innovation / Future Direction

Any planned changes to delivery model

Any future digital or hybrid delivery ambitions

Any anticipated changes arising from UKROEd guidance

SP received your request on 02/06/2026 and have processed this under the Freedom of Information Act (FOIA).



SP's response to your enquiry is as follows:

SP does not hold the requested information.

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.

Advice and assistance

In order to comply with our obligations under Section 16 of the Act, the obligation to provide advice and assistance, you may be able to obtain the required information from the Staffordshire County Council Freedom of Information team below.

- [How to request council information | Freedom of Information \(FOI\) | Staffordshire County Council](#)

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.



STAFFORDSHIRE
POLICE

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link:
<https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team