



STAFFORDSHIRE  
**POLICE**

**Our Ref:** FOI 22932  
**Your Ref:** FOI 22776  
**Date:** 12 June 2026

### **Internal Review**

**Re: Request made under Freedom of Information Act 2000, for an internal review of information provided in FOI 22776. The original request was first notified to Staffordshire Police on 17/04/2026.**

**SP refer to FOI 22776 request which was expressed in the following terms:**

#### **1. Current Systems and Suppliers**

Please confirm:

- Current CAD (Computer Aided Dispatch) system supplier and system name
- Current ICCS / control room system supplier and system name
- Any Mobile Data Terminal (MDT) solution provider and system name
- Any key integration providers or middleware platforms

#### **2. Contract Information**

For each system above, please provide:

- Contract award date
- Contract duration
- Contract expiry date (including any extensions)
- Total contract value (where available)
- Procurement route used (e.g. framework (including which one), Find a Tender, direct award)

#### **3. Procurement and Tender Documentation**

Where available, please provide:

- Contract award notices
- Tender documentation (including but not limited to specification and Invitation to Tender)
- Any publicly available procurement materials

Where this information is already publicly available, links or references are acceptable in place of full documents.

#### **4. Contract Changes and Extensions**

Please provide details of:

- Any contract extensions, variations, or renegotiations
- Updated contract end dates
- Nature of changes (e.g. scope, pricing, service model)



#### 5. Procurement Planning and Future Intent

Please confirm:

- Whether there are plans to re-procure any of the above systems
- Expected timeframe (if known)
- Any pre-market engagement activity undertaken or planned

#### 6. Supplier Performance and KPIs

Please provide:

- Any Key Performance Indicators (KPIs) defined for the contract
- Summary of supplier performance against KPIs
- Any:
  - o Performance reports
  - o Service review documents
  - o Improvement or remediation plans
  - o

Aggregated or summary information is acceptable where detailed reports are not readily available.

#### 7. Service Delivery and Operational Context

Please confirm:

- Whether the system is:
  - o Managed internally
  - o Delivered as a managed service
- Any significant:
  - o Transformation programmes
  - o Planned upgrades or replacement programmes

#### 8. Governance and Oversight

Please provide (where available):

- Any internal reports or governance papers relating to:
  - o System performance
  - o Contract issues
  - o Major decisions relating to the system

**Further to the above, SP also note the following comments made within your request for Internal Review.**

Thank you for your response dated 7 May 2026 in relation to FOI Ref 22776.

Firstly, I would like to thank Staffordshire Police for the significant amount of information disclosed in response to the request, which is appreciated and helpful.

Having reviewed the response and accompanying spreadsheet, I would be grateful if an Internal Review could be conducted in relation to certain limited aspects of the response.

Section 43(2) - Commercial Interests.

I note that Section 43(2) has been applied to withhold certain procurement, performance and governance-related information.

However, I would respectfully request reconsideration of whether the exemption has been applied too broadly in this instance, particularly given that Staffordshire Police has already disclosed substantial commercial information including:

- supplier names,
- system names,
- contract dates
- contract values,
- and procurement framework routes.

In light of that disclosure, I would be grateful if consideration could be given to whether further partial disclosure may now be possible in relation to:

- high-level governance information,
- summary performance information,
- or redacted extracts of procurement or contract-management material.

I am not seeking sensitive technical detail, pricing breakdowns, security-related information, or material that would genuinely prejudice live commercial negotiations.

#### Clarification Request – ICCS Contracts

I would also be grateful for clarification regarding the two ICCS contracts disclosed within the accompanying spreadsheet.

The response appears to reference:

- “NEC 1” (award date 01.01.2024), and
- “NEC 2” (award date 05.01.2026),

both under the RM6259 framework.

Could Staffordshire Police please clarify, at a high level:

- whether these represent separate ICCS systems, phases, upgrades, replacement activity, or related contracts,
- and whether the second contract supersedes, supplements, or operates alongside the first.

I hope this request can be considered constructively and proportionately, and I appreciate the assistance already provided by Staffordshire Police in responding to the original request.

#### **SP Response**

**Upon review of your request for information under the Freedom of Information provision referenced above and all corresponding communication, SP are of the opinion that the response issued in FOI 22776, fully answers the terms of your request.**

**SP also confirm that the application of the section 43(2) exemption was fully justified, and that the explanation and rationale for the application conveyed clearly and unequivocally.**

Having reviewed the response and accompanying spreadsheet, I would be grateful if an Internal Review could be conducted in relation to certain limited aspects of the response.

Section 43(2) - Commercial Interests.

I note that Section 43(2) has been applied to withhold certain procurement, performance and governance-related information.

However, I would respectfully request reconsideration of whether the exemption has been applied too broadly in this instance, particularly given that Staffordshire Police has already disclosed substantial commercial information including:

- supplier names,
- system names,
- contract dates
- contract values,
- and procurement framework routes.

In light of that disclosure, I would be grateful if consideration could be given to whether further partial disclosure may now be possible in relation to:

- high-level governance information,
- summary performance information,
- or redacted extracts of procurement or contract-management material.

I am not seeking sensitive technical detail, pricing breakdowns, security-related information, or material that would genuinely prejudice live commercial negotiations.

**To clarify, an internal review is an opportunity to have a review of the questions posed in the original request. It is not a route to ask additional questions. The internal review confirms that the exemption has not been ‘applied too broadly’. SP have an obligation to protect commercially sensitive material as part of contractual commitments.**

**In order to assist, the following clarification in relation to your internal review request has been obtained. Please see response to each query in bold, below.**

Clarification Request – ICCS Contracts

I would also be grateful for clarification regarding the two ICCS contracts disclosed within the accompanying spreadsheet.

The response appears to reference:

- “NEC 1” (award date 01.01.2024), and **Primary ICCS**
- “NEC 2” (award date 05.01.2026), **Secondary ICCS**

both under the RM6259 framework. **Yes**

Could Staffordshire Police please clarify, at a high level:

- whether these represent separate ICCS systems, phases, upgrades, replacement activity, or related contracts, **2 phases driven by change in business model.**
- and whether the second contract supersedes, supplements, or operates alongside the first. **Operates alongside.**

All FOI requests and response letters are published on the Staffordshire Police website although personal details are not included.

If you are not content with the outcome of the review, you may apply directly to the Information Commissioner to investigate. The Information Commissioner can be contacted at:

<https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Information Access Team Management

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