

8 June 2026

FOI Ref 22895

Request - You asked Staffordshire Police (SP) the following:

I am writing to make a request under the Freedom of Information Act 2000. I request the following recorded information held by your organisation.

Specifically, I am requesting the following information for the financial years 2022/23, 2023/24, and 2024/25

1. Document Translation Services

- a) The total expenditure incurred on document translation services (the written translation of documents, correspondence, forms, notices, reports or other written materials from one language to another).
- b) The total number of separate suppliers or providers used to deliver document translation services.

2. Interpreting Services

- a) The total expenditure incurred on interpreting services (spoken interpretation, including face-to-face, telephone, and video remote interpretation).
- b) The total number of separate suppliers or providers used to deliver interpreting services.

3. AI Policy

- a) Whether your organisation has a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence or machine translation tools for document translation purposes.
- b) Whether your organisation has a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence tools for interpreting purposes.
- c) A copy of such a policy, where applicable.

SP received your request on 19/05/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP holds/does not hold the requested information.

Specifically, I am requesting the following information for the financial years 2022/23, 2023/24, and 2024/25



1. Document Translation Services

- a) The total expenditure incurred on document translation services (the written translation of documents, correspondence, forms, notices, reports or other written materials from one language to another). – **Partially disclosed, please see the accompanying file titled 'FOI 22895 Language Services Data.xlsx'. Please be advised that separate expenditure for questions 1a and 2a are not held.**
- b) The total number of separate suppliers or providers used to deliver document translation services. – **Disclosed, please see the accompanying file titled 'FOI 22895 Language Services Data.xlsx'.**

2. Interpreting Services

- a) The total expenditure incurred on interpreting services (spoken interpretation, including face-to-face, telephone, and video remote interpretation). – **Partially disclosed, please see the accompanying file titled 'FOI 22895 Language Services Data.xlsx'. Please be advised that separate expenditure for questions 1a and 2a are not held.**
- b) The total number of separate suppliers or providers used to deliver interpreting services. – **Disclosed, please see the accompanying file titled 'FOI 22895 Language Services Data.xlsx'.**

3. AI Policy

- a) Whether your organisation has a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence or machine translation tools for document translation purposes. – **No information held.**
- b) Whether your organisation has a formal policy, framework, guidance document, or decision that governs or permits the use of artificial intelligence tools for interpreting purposes. – **No information held.**
- c) A copy of such a policy, where applicable. – **No information held.**

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:



STAFFORDSHIRE
POLICE

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team