

24 July 2026

FOI Ref 23174

Request - You asked Staffordshire Police (SP) the following:

I would like to know how many calls were made and subsequent incidents logged concerning a dangerous pothole along the A4097 between 21/01/2026 and 30/01/2026.

At a minimum I would like to know the number of calls and the dates and times they were made please. The pothole in question was along a stretch of road that is the responsibility of Warwickshire County Council, however due to close boundaries I suspect calls may have been made to Staffordshire Police to report it. Due to the severity of the pothole and the number of cars it caused damage to, calls to the police were made

Amendment received from applicant on 23/07/2026:

I'm sorry I stated the incorrect road number in the on line form. I should have stated the A4091.

Clarification received from applicant on 23/07/2026:

The approximate location on the A4091, heading north/east towards Tamworth, has a Google maps Plus Code of H7QJ+6C6 Tamworth. It was roughly here and in close proximity to the Warwickshire/Staffordshire border.

SP received your request on 23/07/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP holds the requested information.

- I would like to know how many calls were made and subsequent incidents logged concerning a dangerous pothole along the A4097 between 21/01/2026 and 30/01/2026.
At a minimum I would like to know the number of calls and the dates and times they were made please. – **Disclosed, nil.**

Please note that these figures have been provided to the best of the ability of SP, subject to the limitation of current recording protocols and systems/software. Additional incidents may have been recorded during these timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the figures presented are accurate and complete. However, it is important to note that data is extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.

All Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to

complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team