

20 July 2026

FOI Ref 23144

Request - You asked Staffordshire Police (SP) the following:

Under the Freedom of Information Act 2000, I would like to request the following information relating to public dashcam submissions received through Operation Snap, or your force's equivalent road safety video submission scheme.

Please provide the following information for each of the last three complete calendar years (2023, 2024 and 2025):

- 1 - The total number of dashcam submissions received.
- 2 - The number of submissions that resulted in:
 - 2a - a Notice of Intended Prosecution (NIP); and/or a caution.
 - 2b - The number of rejected dashcam submissions
 - 2c - If recorded, the most common reason why a submission was rejected or no further action was taken (for example, insufficient evidence, footage quality, submitted outside the time limit, etc.).

If your force does not operate Operation Snap but uses an equivalent public submission system, please provide the data for that scheme instead.

I would like the information to be provided in CSV or Microsoft Excel format.

Rows: per year - the last three complete calendar years (2023, 2024 and 2025)

Columns: as information requested

- a - The total number of dashcam submissions received.
- The number of submissions that resulted in:
 - b - a Notice of Intended Prosecution (NIP); and/or a caution.
 - c - The number of rejected dashcam submissions
 - d - If recorded, the most common reason why a submission was rejected or no further action was taken (for example, insufficient evidence, footage quality, submitted outside the time limit, etc.).

If any part of this request exceeds the appropriate cost limit, I would be grateful if you could advise how the scope could be refined so that the remainder of the request may be processed.

Please contact me if you require any clarification regarding this request.

SP received your request on 17/07/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this request.

The following exemption has been applied:

- Section 12(1) where the cost of compliance exceeds the appropriate limit.
- Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the prescribed limit'.

The above information has been withheld for the following reasons:

Although SP have not adopted Operation Snap or an equivalent scheme, they do accept reports of transport related incidents that have been captured on dash cam submissions. Unfortunately, there is no method by which Staffordshire Police can readily retrieve information from its systems to indicate whether the incident includes dash cam submissions and a manual trawl would be required to obtain this data. From 01/01/2026 to 31/03/2026, the Investigation Bureau dealt with in excess of 1,170 transport-related incidents. This figure does not include either reportable or non-reportable road traffic collisions, which are recorded separately and may or may not involve video evidence.

In order to ascertain whether dash cam submissions was a factor in any of these incidents and your requested further information, each individual incident report, and associated road traffic collision reports, would require a manual review. If video evidence was identified, a further manual review would then be required to research each individual investigation.

From dip-sampling, it has been estimated that it would take at least 20 minutes to review each record in order to answer this request this would equate to over 390 hours. To achieve this task would therefore exceed the 18-hour time and cost threshold of the FOI Act by a considerable margin.

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, to comply with this obligation please see below.

Unfortunately, SP cannot suggest a way in which your request could be simplified or pared down to bring it within the confines of the time and cost threshold.

All Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:



STAFFORDSHIRE
POLICE

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team