

14 July 2026

FOI Ref 23105

Request - You asked Staffordshire Police (SP) the following:

I am writing to make an open government request for information under the Freedom of Information Act 2000.

In previous years, we have submitted Freedom of Information requests to police forces across the UK relating to parcel theft. While many forces have been able to provide the data requested others (like your force) have advised they were unable to provide the requested data because parcel theft is not recorded as a standalone offence category or searchable field within their crime recording systems. Before proceeding, we would be grateful if you could confirm whether this position has changed.

Q1. Is your force now able to identify reports of parcel theft (i.e. parcels stolen from somebody's doorstep, communal area, designated safe place, or through impersonation of a delivery driver or homeowner) without conducting a manual review of individual crime reports?

Yes

No

Partially (please provide details)

If the answer is yes, please let us know and we will submit our standard parcel theft information request. If the answer is no, please answer the following questions instead.

Q2. Does your force record parcel theft as:

A standalone offence category

A searchable incident type

A marker or flag attached to offences

None of the above

Q3. Has your force made any changes within the last three years to how parcel theft incidents are recorded, categorised, monitored or analysed?

If yes, please provide details.

Q4. Has your force issued any crime prevention advice, public awareness campaigns, social media messaging, press releases or community communications relating specifically to parcel theft within the last three years?

If yes, please provide copies, links or summaries where available.

Q5. Has your force identified any emerging trends relating to parcel theft during the last three years?

For example:

Increasing reports

Repeat victimisation

Organised criminal activity



STAFFORDSHIRE
POLICE

Thefts from apartment blocks or communal areas Seasonal spikes Use of online marketplaces to resell stolen goods Please provide any commentary available.

Q6. Has your force undertaken any operational activity, enforcement initiative, partnership programme or crime prevention project aimed at reducing parcel theft within the last three years?

If yes, please provide details.

Q7. Does your force currently provide specific guidance to residents on how to reduce the risk of parcel theft?

If yes, please provide copies, links or summaries.

Q8. Does your force work with retailers, delivery companies, local authorities, housing associations, parcel locker companies or other organisations on parcel theft prevention initiatives?

If yes, please provide details.

If answering the above questions is not possible, could you please advise what relevant information may be attainable, or where it may already exist in the public domain.

SP received your request on 05/08/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP holds the requested information.

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Yes

No

Partially (please provide details)

If the answer is yes, please let us know and we will submit our standard parcel theft information request.

If the answer is no, please answer the following questions instead.

- **Disclosed: Yes**

Q2. Does your force record parcel theft as:

A standalone offence category

A searchable incident type



A marker or flag attached to offences

None of the above

- **Answer not required by applicant (please see Q1).**

Q3. Has your force made any changes within the last three years to how parcel theft incidents are recorded, categorised, monitored or analysed?

If yes, please provide details.

- **Answer not required by applicant (please see Q1).**

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All Freedom of Information request responses are published on the SP website although personal details are not included.



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link:
<https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team