

1 July 2026

FOI Ref 22997

Request - You asked Staffordshire Police (SP) the following:

This is a request under the Freedom of Information Act concerning community police hubs.

Please provide the following:

1. Please provide a list of the community police hubs operated by your force. Please provide their addresses, and the date they opened, and whether these are staffed or allow for electronic reporting only.
2. If any community police hubs have been closed in the last five years, please provide their location and the date they closed.
3. Please state the number of reports filed at each hub in each of the last five calendar years.
4. Please provide the number of these reports received at each hub that were "crimed" by being recorded as an offence in each of the last five calendar years.
5. Of these "crimed" offences reported at each hub please provide a breakdown of the offences recorded by Home Office recording code for each of the last five calendar years.
6. Of these "crimed" offences reported at each hub please provide a breakdown of offences by outcome (such as a charge/summons or no suspect identified, or if investigations are ongoing) for each of the last five calendar years.

SP received your request on 11/06/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this request.

The following exemption has been applied:

- Section 12(1) where the cost of compliance exceeds the appropriate limit.
Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the prescribed limit'.

The above information has been withheld for the following reasons:

There is no method by which SP can readily retrieve information from systems to answer this request. For questions 3 – 6, for the period requested, there have been in excess of 1.4 million incidents recorded. To

determine whether any of these incidents were filed at a community hub, the record for each incident would require a manual review. Further review would also need to be undertaken to cross reference any relevant incident reports with crime records to determine a breakdown of offences and outcomes. To extract this data would therefore require a very labour-intensive manual trawl through each record.

From dip sampling, it has been estimated that it would take approximately 5 - 10 minutes to review each record to answer this request, this would equate to between 116,666 and 233,333 hours. To achieve this task would therefore exceed the 18-hour time and cost threshold of the Freedom of Information Act by a considerable margin.

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, to comply with this obligation please see below.

If your request was refined, SP would be able to provide the following:

1. A list of the community police hubs operated by your force with addresses.
2. If any community police hubs have been closed in the last five years, their location and the date they closed, where held.

Please be advised that SP do not hold information relating to opening dates for community hubs for question 1, and limited closure dates for question 2. In addition, all community hubs operating in SP's force area are staffed rather than electronic reporting only, however they are not staffed full-time.

All Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167



STAFFORDSHIRE
POLICE

Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team