

24 February 2026

FOI Ref 22560

Request - You asked Staffordshire Police (SP) the following:

Original Request:

In the 12 months to March 2024, can you please provide me with the number of:

- Complaints or reports of unwanted prisoner contact related to domestic abuse received and/or logged onto your CAD system.

In the 12 months to March 2025, can you please provide me with the number of:

- Complaints or reports of unwanted prisoner contact related to domestic abuse received and/or logged onto your CAD system.

Can you please share the data in an Excel spreadsheet.

Refined Request:

I would like to keep the original request as is, but reduce the time frame. This means I am interested in getting data only for the period between 1 October 2025 and 31 December 2025.

If it helps reduce the amount of work for you, then please do include a keyword search for the words mentioned in your email below, otherwise, ignore.

["prison", "prisoner", "HMP", "inmate", "jail".]

Clarification requested on 24/02/2026:

We have amended the date range as requested, and added a free-text search for the following key words: "prison", "prisoner", "HMP", "inmate", "jail". However, this has returned over 400 results, and to review each of these in order to determine whether they are related to unwanted prisoner contact would engage Section 12. We are able to provide the number of incidents which include the key words "prison", "prisoner", "HMP", "inmate", "jail" for the time period requested, but wouldn't be able to determine whether they are related to unwanted prisoner contact. Please confirm if you would like this data.

Clarification received on 24/02/2026:

Thank you very much for your email and your kind explanation as to what is possible with my request. I would be glad to receive that data, even if it is not related to unwanted prisoner contact.

SP received your request on 19/02/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP holds/does not hold the requested information.

- I am interested in getting data only for the period between 1 October 2025 and 31 December 2025.



If it helps reduce the amount of work for you, then please do include a keyword search for the words mentioned in your email below, otherwise, ignore.

["prison", "prisoner", "HMP", "inmate", "jail".]

Clarification requested on 24/02/2026:

We have amended the date range as requested, and added a free-text search for the following key words: "prison", "prisoner", "HMP", "inmate", "jail". However, this has returned over 400 results, and to review each of these in order to determine whether they are related to unwanted prisoner contact would engage Section 12. We are able to provide the number of incidents which include the key words "prison", "prisoner", "HMP", "inmate", "jail" for the time period requested, but wouldn't be able to determine whether they are related to unwanted prisoner contact. Please confirm if you would like this data.

Clarification received on 24/02/2026:

Thank you very much for your email and your kind explanation as to what is possible with my request.

I would be glad to receive that data, even if it is not related to unwanted prisoner contact. –

Disclosed, between 01/10/2025 and 31/12/2025, there were 482 incidents that included the keywords "prison", "prisoner", "HMP", "inmate" or "jail", where the call type description of the incident has been recorded as a domestic incident.

Please note that this data was obtained by completing a summary search for the terms "prison", "prisoner", "HMP", "inmate" or "jail". The reliability of these searches cannot be guaranteed as only the incident log of the report is searched. If this term is mentioned elsewhere (i.e. within the crime report, statements etc) these will not be returned in the results. Additionally, if the term is misspelt within the incident log, this will not be returned.

Please note that this data has been provided to the best of the ability of SP, subject to the limitation of current recording protocols and systems/software. Additional offences/incidents may have been recorded during these timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the data presented is accurate and complete. However, it is important to note that this has been extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

Consequently, care should be taken in the interpretation and presentation of this data, to not misrepresent the whole or any part of the data disclosed.

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.



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2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team