

23 February 2026

FOI Ref 22467

Request - You asked Staffordshire Police (SP) the following:

This request seeks recorded information about the arrangements used by your force/service for police-initiated vehicle recovery (including removal, storage and onward disposal where applicable). (This request is made under FOIA 2000, or FOISA 2002 where applicable).

Please answer for the current arrangement(s) in place as at the date you process this request.

Police-initiated vehicle recovery/removal means any instance where the police request, direct or authorise a vehicle to be removed/recovered and/or taken into storage (including to a police/contractor compound) under the force's vehicle recovery arrangements. This includes evidential/seizure removals and non-crime removals (e.g., obstruction/abandoned/uninsured).

Questions

1. Type of arrangement: Which best describes your current vehicle recovery provision?
 - a) Single prime contractor (managing agent) with subcontractors
 - b) Direct contracts with multiple providers (not a framework)
 - c) Other (please describe)
2. Prime / managing agent (if applicable): If your arrangement includes a prime contractor/managing agent, please provide the company name.
3. Recovery providers used by the force: Please list the company name(s) of the recovery provider(s) that your force/service uses for police-initiated vehicle recovery (i.e., providers your force/service instructs directly or pays directly, and/or those subcontracted by your prime contractor / managing agent).
4. Vehicle disposal providers: Please list the company name(s) of any provider(s) your force/service uses to dispose of vehicles arising from police-initiated recovery, including where vehicles are auctioned, scrapped or broken for parts.

If disposal is not part of the recovery arrangement, please state this.
5. Contract dates / procurement: For the recovery arrangement (and disposal arrangement if separate), please provide:
 - a) contract start date (or call-off start date)
 - b) contract end date
 - c) any extension options (e.g., number and length)
 - d) where recorded, the planned date for the next tender/procurement exercise.
6. Vetting / screening requirements (contractual):
 - a) Does your contract/specification for police-initiated vehicle recovery require contractor personnel to hold any specific vetting or screening as a condition of working on this contract (e.g., police vetting, DBS, right-to-work checks)? (Yes/No)
 - b) If yes, please state the required level/type in broad terms and whether it applies to:
 - i. recovery drivers,
 - ii. vehicle compound staff,
 - iii. control room staff,
 - iv. contract management staff.
 - c) If the requirement is not specified by role, please state the single minimum requirement that applies to all contractor personnel (or the closest equivalent recorded requirement).



Please provide high-level contractual requirements only; no operational detail about vetting processes or systems is requested.

Clarification / cost

Please provide aggregate/contractual information only and do not include any personal data. If any part of this request is likely to exceed the cost limit, please advise how it may be refined; in the meantime please provide what you can within the limit.

SP received your request on 30/01/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP holds/does not hold the requested information.

- 1. Type of arrangement: Which best describes your current vehicle recovery provision?
 - a) Single prime contractor (managing agent) with subcontractors
 - b) Direct contracts with multiple providers (not a framework)
 - c) Other (please describe) – **Disclosed, direct contracts with multiple providers.**
- 2. Prime / managing agent (if applicable): If your arrangement includes a prime contractor/managing agent, please provide the company name. – **Not applicable.**
- 3. Recovery providers used by the force: Please list the company name(s) of the recovery provider(s) that your force/service uses for police-initiated vehicle recovery (i.e., providers your force/service instructs directly or pays directly, and/or those subcontracted by your prime contractor / managing agent). – **Disclosed, MMS Recovery Ltd, Richford Motor Services, Burrows Recovery Ltd, Motor Clinic Ltd, JPW Commercials Ltd, Hough Green Garage Ltd and Mansfield Group.**
- 4. Vehicle disposal providers: Please list the company name(s) of any provider(s) your force/service uses to dispose of vehicles arising from police-initiated recovery, including where vehicles are auctioned, scrapped or broken for parts.
If disposal is not part of the recovery arrangement, please state this. – **Disclosed, vehicle disposal is separate to the recovery contract arrangements and is contracted to John Pye & Sons.**
- 5. Contract dates / procurement: For the recovery arrangement (and disposal arrangement if separate), please provide:
 - a) contract start date (or call-off start date) – **Disclosed, recovery: 14/01/2023, disposal: 19/05/2025**
 - b) contract end date – **Disclosed, recovery 13/01/2025, disposal: 18/05/2030.**
 - c) any extension options (e.g., number and length) – **Disclosed, recovery: 2 x periods of 12-months each, disposal: 2 x periods to 12-months each.**



- d) where recorded, the planned date for the next tender/procurement exercise. – **Partially disclosed, recovery: planning currently in progress, disposal: no information held.**
- 6. Vetting / screening requirements (contractual):
- a) Does your contract/specification for police-initiated vehicle recovery require contractor personnel to hold any specific vetting or screening as a condition of working on this contract (e.g., police vetting, DBS, right-to-work checks)? (Yes/No) – **Disclosed, yes.**
- b) If yes, please state the required level/type in broad terms and whether it applies to:
- i. recovery drivers, - **Disclosed, NPPV1.**
- ii. vehicle compound staff, - **Disclosed, NPPV1.**
- iii. control room staff, - **Disclosed, NPPV1.**
- iv. contract management staff. – **Not applicable.**
- c) If the requirement is not specified by role, please state the single minimum requirement that applies to all contractor personnel (or the closest equivalent recorded requirement). - **Disclosed, NPPV1.**

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team