

11 August 2026

FOI Ref 23148

Request - You asked Staffordshire Police (SP) the following:

I would be grateful if you would treat the following correspondence as a request for disclosure of the following information, under Freedom of Information law.

Description of information sought:

Can you please share me a breakdown of the following information by date, spanning June and July 2026 to today's date:

1. Emergency 999 calls by date and a breakdown of the categorisation of reports eg suspected assault
2. Emergency 999 calls and a breakdown of the categorisation of reports where the matter reported related to an England football match by date
3. Force contact staffing levels in numbers by date – officers and staff
4. Number of arrests by date and breakdown of the categorisation of suspected offence eg suspected assault
5. Number of arrests where the allegation/matter related to an England football match by date and breakdown of the categorisation of suspected offence eg suspected assault
6. Response staffing levels in numbers by date
7. Number of people detained in each custody block by date – please provide a breakdown of numbers naming each custody block
8. Capacity of each named custody block by date
9. Custody block staffing levels by date and broken down by named custody block

SP received your request on 20/07/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this request.

The following exemption has been applied:

- Section 12(1) where the cost of compliance exceeds the appropriate limit.
Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the prescribed limit'.

The above information has been withheld for the following reasons:

There is no method by which SP can readily retrieve information from local police systems to answer parts of this request. For the period requested, there have been in excess of 2,230 arrests. To ascertain whether the arrest related to an England Football match, the record for each arrest would require a manual review. From dip sampling, it has been estimated that it would take approximately 5 minutes to review each record to answer this request, this would equate to over 185 hours. To extract this data would therefore require a very labour-intensive manual trawl through each record.

Further research would then be required to determine the staffing levels for Force Contact, Response and Custody, 61 reports would need to be individually run and exported. From dip sampling it has been estimated that it takes approximately 10 minutes to run and export each nominal report. Once exported each report would then require manual review to identify records relating to the request. It has been estimated that this process would take approximately 5 minutes per nominal report, equating to a further 5 hours.

A further manual review would then be required to break the information down by the relevant date, which is estimated to take approximately 7 hours. Therefore, to provide this information would equate to over 22 hours of work. Therefore, to achieve this request would equate to over 207 hours of research. To achieve this task would therefore exceed the 18-hour time and cost threshold of the Freedom of Information Act by a considerable margin.

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, to comply with this obligation please see below.

In order to assist in refining your request, data could be provided for the below:

- The total number of Grade 1 call outs from 01/06/2026 to 30/06/2026, broken down by incident group.
- The total number of staff in the force contact from 01/06/2026 to 30/06/2026.
- The number of arrests broken down by the reason type for each day from 01/06/2026 to 30/06/2026.
- The number of people detained at each custody block broken down by day from 01/06/2026 to 30/06/2026.
- The total capacity of each block.
- The total number of staff required to work in each block.

All Freedom of Information request responses are published on the SP website although personal details are not included.

Freedom of Information Request Appeals Procedure



STAFFORDSHIRE
POLICE

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team