

11 August 2026

FOI Ref 23128

**Request - You asked Staffordshire Police (SP) the following:**

Many thanks for the speedy reply. I will now submit a new FOI request using our original questions following your answer to Q1.

Further email from applicant received 14/07/2026

Based on your response to FOI ref: 23105 on 14th July 2026 I am writing to make a further open government request for information under the Freedom of Information Act 2000. Please may I have answers to the questions below.

Q1 How many instances of parcel theft (i.e. parcels stolen from somebody's doorstep, or other cases where thieves steal a package, for example by impersonating a delivery person or homeowner) were reported between the following dates (01/07/2025 - 30/06/2026)?

Q2 If possible, please provide a monthly breakdown of the number of reported instances of parcel theft within the date range provided in question one. Or, if this is not possible, any data that would make it possible to calculate this?

Q3 If possible, can you share either the total reported value of stolen parcels for the date ranges provided in question one or, if this is not possible, any data that would make it possible to calculate this?

Q4 If possible, can you share the most common time of day when parcels were stolen (using the date ranges provided in question one) in the following format, or, if not possible, any data that would make it possible to calculate this?

- A - 09.01 - 17.00
- B - 17.01 - 22.00
- C - 22.01 - 09.00

Q5 If possible, can you share the most common age of the people reporting theft (for the date ranges provided in question one) in the following format, or any data that would make it possible to calculate this?

- A - 21 and under
- B - 22-34
- C - 35-44
- D - 45-54
- E - 55-64
- F - 65 and over

Q6 If possible, can you share the number of reports you received split by type of dwelling/address where the reported incident took place?

- A house
- An apartment/flat/communal building
- Business premises
- Other



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Q7: Of the parcel theft incidents identified in Q1, if possible, please provide data on how many resulted in:

- An arrest
- A charge
- A conviction

Q8: Of the parcel theft incidents identified in Q1, how many are repeat offenses connected to the same address or building?

If answering the above questions is not possible, could you please advise as to what relevant information would be attainable, or where the information might already exist in the public domain.

If this request is too wide or unclear, I would be grateful if you could contact me with advice as to what relevant information is attainable and what steps I need to take to receive it.

I would be grateful if you could confirm in writing that you have received this request.

SP received your request on 14/07/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

**SP holds the requested information.**

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- **Disclosed: Please see the attached file entitled,' FOI 23128 Parcel Theft Data.xlsx'**

Please note that the searches undertaken of the crime recording system used by SP have been carried out using home office classification '042/00 Theft of mailbag or postal packet.' With regards to question 4, some crimes can happen over a period of a day or more and therefore cannot be formatted into a time band. With regards to the data provided for question 5, please note that more than one person can report a crime.

Nevertheless, these figures have been provided to the best of the ability of SP, subject to the limitation of current recording protocols and systems and software. Additional offences may have been recorded during these timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the figures presented are accurate and complete. However, it is important to note that data is extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

Consequently, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.

All Freedom of Information request responses are published on the SP website although personal details are not included.

### **Freedom of Information Request Appeals Procedure**

#### **1. Who Can Ask for a Review**

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

#### **2. How to Request a Review**

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

[IAT@staffordshire.police.uk](mailto:IAT@staffordshire.police.uk)

Or by Post to:

Information Access Team  
Staffordshire Police HQ  
PO Box 3167  
Stafford  
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

#### **3. Review Procedure**

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt



STAFFORDSHIRE  
**POLICE**

information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

#### **4. Conclusion of the Appeal**

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information  
Information Access Team