



STAFFORDSHIRE
POLICE

4 August 2026

FOI Ref 23125

Request - You asked Staffordshire Police (SP) the following:

please provide details of any immersive visualisation, immersive learning, immersive training, immersive simulation or panoramic projection systems purchased, leased, commissioned or installed by your organisation between 1 January 2020 and today's date.

This includes, but is not limited to:

Immersive classrooms
Immersive rooms
Projection domes
Cylindrical projection systems
CAVE (Cave Automatic Virtual Environment) systems
XR, VR or MR rooms
180°, 270° or 360° projection environments
Interactive immersive spaces
Simulation suites
Decision theatres

For each installation, please provide:

1. Name of the supplier awarded the contract.
2. Manufacturer or product brand supplied.
3. Brief description of the system.
4. Department, faculty, school or business unit using the system.
5. Building or campus where installed (where appropriate).
6. Date of contract award.
7. Date of installation or commissioning.
8. Total contract value (excluding VAT where possible).
9. Procurement route used (Open Tender, Framework Agreement, Mini Competition, Direct Award, Quotation, etc.).
10. Name of the procurement framework used (if applicable).
11. Contract or tender reference number.
12. Whether there is an ongoing maintenance or support contract and, if so, its expiry date.
13. Copies of any publicly releasable tender specification, statement of requirements or contract award notice relating to the procurement.

If complying with this request in full would exceed the cost limit under Section 12 of the Freedom of Information Act, please provide items 1–10 only.

SP received your request on 13/07/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

SP holds the requested information.

- 1. Name of the supplier awarded the contract. – **Disclosed, RiVR (Reality in Virtual Reality).**
- 2. Manufacturer or product brand supplied. – **Disclosed, RiVR.**
- 3. Brief description of the system. – **Disclosed, Virtual Reality Headset Kit.**
- 4. Department, faculty, school or business unit using the system. – **Disclosed, Staffordshire Police**
- 5. Building or campus where installed (where appropriate). – **Disclosed, Staffordshire Police**
- 6. Date of contract award. – **Disclosed, 26/03/2025.**
- 7. Date of installation or commissioning. – **Disclosed, 26/03/2025.**
- 8. Total contract value (excluding VAT where possible). – **Disclosed, £25,000.00.**
- 9. Procurement route used (Open Tender, Framework Agreement, Mini Competition, Direct Award, Quotation, etc.). – **Disclosed, - Direct Award.**
- 10. Name of the procurement framework used (if applicable). – **Not Applicable.**
- 11. Contract or tender reference number. – **Disclosed, 5833.**
- 12. Whether there is an ongoing maintenance or support contract and, if so, its expiry date. – **Disclosed, 3-year support plan.**
- 13. Copies of any publicly releasable tender specification, statement of requirements or contract award notice relating to the procurement. – **No information held.**

Please note that these figures have been provided to the best of the ability of SP, subject to the limitation of current recording protocols and systems/software.

Every effort is made to ensure that the figures presented are accurate and complete. However, it is important to note that data is extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.

All Freedom of Information request responses are published on the SP website although personal details are not included.



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Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team