

16 April 2026

FOI Ref 22747

**Request - You asked Staffordshire Police (SP) the following:**

Please provide data on submissions and outcomes made by members of the public to Staffordshire Police as part of Operation Snap or the equivalent scheme run by Staffordshire Police with the purpose of receiving and acting on public submissions of video evidence of traffic incidents from the roads.

As part of this dataset, I request the following information:

- date and time of incident;
- location;
- type of offence;
- outcome;
- all other data, excluding that which is exempt by law.

I am requesting this data for the period covering 1 January 2022 to 31 March 2026, or for any period during this time in which you hold relevant data.

I would like you to provide the information as a spreadsheet file.

SP received your request on 08/04/2026 and have processed this under the Freedom of Information Act (FOIA).

SP's response to your enquiry is as follows:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for parts of this request.

**SP discloses/withholds the following information.**

Please provide data on submissions and outcomes made by members of the public to Staffordshire Police as part of Operation Snap or the equivalent scheme run by Staffordshire Police with the purpose of receiving and acting on public submissions of video evidence of traffic incidents from the roads.

As part of this dataset, I request the following information:

- date and time of incident;
- location;
- type of offence;
- outcome;
- all other data, excluding that which is exempt by law. – **Partially disclosed - No information held in relation to Operation Snap or equivalent schemes. Please see below exemption.**

I am requesting this data for the period covering 1 January 2022 to 31 March 2026, or for any period during this time in which you hold relevant data.

**The following exemption has been applied:**

- Section 12(1) where the cost of compliance exceeds the appropriate limit.

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the prescribed limit'.

**The above information has been withheld for the following reasons:**

Although SP have not adopted Operation Snap or an equivalent scheme, they do accept reports of transport related incidents that have been captured on dash cam or cycle cams. Unfortunately, there is no method by which Staffordshire Police can readily retrieve information from its systems to indicate whether the incident includes a public submission of video evidence compared to any other transport incident or collision. A manual trawl would be required to obtain this data. For this year alone, the Investigation Bureau dealt with in excess of 1,170 transport-related incidents. This figure does not include either reportable or non-reportable road traffic collisions, which are recorded separately and may, or may not, involve video evidence.

In order to ascertain whether video evidence was a factor in any of these incidents, each individual incident report, and associated road traffic collision reports, would require a manual review. If video evidence was identified, a further manual review would then be required to research each individual investigation in order to answer all five elements of the request.

From dip-sampling, it has been estimated that it would take at least 20 minutes to review each record in order to answer this request this would equate to over 390 hours. To achieve this task would therefore exceed the 18-hour time and cost threshold of the FOI Act by a considerable margin.

**Advice and assistance**

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, to comply with this obligation please see below.

Unfortunately, SP cannot suggest a way in which this part of your request could be simplified or pared down to bring it within the confines of the time and cost threshold.

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.

**Freedom of Information Request Appeals Procedure**

**1. Who Can Ask for a Review**

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

**2. How to Request a Review**

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:



STAFFORDSHIRE  
**POLICE**

[IAT@staffordshire.police.uk](mailto:IAT@staffordshire.police.uk)

Or by Post to:

Information Access Team  
Staffordshire Police HQ  
PO Box 3167  
Stafford  
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the Force's response to the original FOI request.

### **3. Review Procedure**

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

### **4. Conclusion of the Appeal**

On completion of the review the Independent Supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information  
Information Access Team