

Code of Conduct

Appendix 1

Moving On

Whether you choose to leave or are required to do so, please leave the site as you found it.

The condition of the site when you leave will be taken into consideration if you move to another location.

Issuing Officer Rank / Name / Number:

Date/ Time:

Details of person receiving:

Staffordshire Children's Advice & Support	0300 111 8007
Staffordshire Adults Referrals Team	0300 111 8010
	0345 604 2719
Stoke-on-Trent Safeguarding Children Referral Team	01782 235 100
Stoke-on-Trent Adult Referrals Team	0800 561 0015
Midlands Partnership NHS Foundation Trust	
North Staffordshire/Stoke-on-Trent	0300 123 0907
South Staffordshire	0808 196 3002

Accommodation

Homelessness	
South Staffordshire Council	01902 696 504
Out of Hours	01384 679 027
Stoke on Trent City Council	01782 233 696
Out of hours	01782 234 234

Emergencies

Police	For emergencies 999 Non emergencies 101
NHS Direct 111 (medical advice)	NHS Direct 111
Planning Enforcement Team (Office Hours)	
Stoke on Trent	
South Staffordshire	

**Staffordshire Police**

***Good Neighbour Code
for
Gypsy and Traveller Families***



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Appendix 1

Version 1 - June 2022

This Code explains what is expected of the Travelling community and how we will manage trespassing on land without consent.



When we are told you have arrived, a member of the Partnership team will complete a welfare check. We will ask for information like family name, number in the group, and health, education and accommodation needs.



Any trespassing on Council owned land will be time-limited. The following are also considered: welfare checks, reasonable behaviour, co-operation of all parties, and previous behaviour whilst in the partnership area.



Failure to comply with the Code will result in immediate action and to move you. If you are applying for permanent or transit accommodation, any breaches of the Code will be considered.



The Partnership will work with you, local residents and businesses. We ensure everyone's rights and responsibilities are balanced in a fair but firm manner.



know your neighbour

What support we can provide:

PROVIDE:



Portable toilets. These can be made available for the encampment at a cost. You will be charged if there is any damage to the toilet.

ARRANGE:



Rubbish collections. Bin bags may be provided and collections arranged for domestic waste only. Any dumping on the land will be treated as 'fly tipping' and dealt with as such.

VISIT SITE DAILY



Visits will be undertaken to ensure the code is being complied with and record any breaches to the Good Neighbour Code.

RECORD:



Information collected will be managed in accordance with all relevant data protection requirements. All information about an encampment - welfare information, complaints and breaches of this code - is kept and will be used when deciding any future action.

DO's



Do keep children under control and under adult supervision at all times.



Do keep all animals secured at all times.



Do ensure all rubbish is placed in bin bags and kept in one place.



Do ensure all children (5-16 years old) are accessing suitable full-time education.

DON'T



Don't use threatening or abusive behaviour towards any person attending the site.



Don't park vehicles (including caravans) in a way that causes a hazard or obstruction.



Don't cause any damage to the land or environment.



Don't dump or inappropriately dispose of household, human or trade waste.