

19 September 2025

FOI Ref 21796

Request - You asked us the following:

I am writing to request data from your systems that provide details of how often 'blue light' vehicles are sent on emergency callouts, and the subsequent waiting times experienced for these units to arrive on scene.

If it is available separately, I am also hoping to receive insights into the quantity of relevant 'blue light' vehicle units in each fleet, and current vehicle status.

Notes:

- When defining 'emergency callouts', please focus on grade 1 emergency response only [or equivalent, if other categorisation]
- When defining 'blue light' vehicles, please consider all relevant vehicle types (e.g. police cars, vans, and motorbikes) which might be sent to these emergency callouts

Therefore, I would like to request the following information under the Freedom of Information Act 2000:

Please provide the below data, specifically in relation to relevant 'blue light' (emergency services) vehicles for the entity:

1. Call out quantities // the number of call outs that resulted in a 'blue light' vehicle being sent to scene (e.g. grade 1 emergency response) - broken down for each individual date in a recent 12-month period
2. Average wait times // the average wait time for emergency call outs, duration between receiving the call to a 'blue light' vehicle arriving on scene (e.g. grade 1 emergency response) - broken down for each individual date in a recent 12-month period
3. Vehicle units in fleet // the total number of 'blue light' vehicles in the current fleet (as of 27/08/2025) and how many were in the fleet on 27/08/2024
4. Units out of action // the total number of 'blue light' vehicles in the current fleet that have been 'out of action' at any point and for any reason during 2025 to date (up to 27/08/2025), plus the total number that were 'out of action' on 27/08/2025 (if any)

Date considerations:

- If 'a recent 12-month period' has been requested, please use 28/08/2024-27/08/2025 where possible *If this date range is not available, please use the most recent consecutive 12-month period with data available (and confirm what range has been used in this case)

****Note:** If a 12-month range is 'out of scope' due to cost limitations, please provide the information for Q4 2024 only (01/10/2024-31/12/2024)

- If 27/08/2025 and/or 27/08/2024 has been specifically requested, please use these dates where possible
*If this date is not available for these specific dates, please use the most recent date with data available (and confirm what date has been used in this case)

My understanding is that the data requested for points 1. and 2. can be exported from the management system, and that is my intention in the request, allowing it to be simply coded or exported.

I am happy to discuss file types if needed, but would prefer to receive as CSV file where possible.

We received your request on 28/08/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police holds/does not hold the requested information.

- 1. Call out quantities // the number of call outs that resulted in a 'blue light' vehicle being sent to scene (e.g. grade 1 emergency response) - broken down for each individual date in a recent 12-month period – **Disclosed, please see the accompanying file titled 'FOI 21796 Callouts and Vehicle Fleet Data.xlsx'.**
- 2. Average wait times // the average wait time for emergency call outs, duration between receiving the call to a 'blue light' vehicle arriving on scene (e.g. grade 1 emergency response) - broken down for each individual date in a recent 12-month period – **Disclosed, please see the accompanying file titled 'FOI 21796 Callouts and Vehicle Fleet Data.xlsx'. Please note that Staffordshire Police use the median to report of average wait time for grade 1 incidents.**
- 3. Vehicle units in fleet // the total number of 'blue light' vehicles in the current fleet (as of 27/08/2025) and how many were in the fleet on of 27/08/2024 – **Disclosed, please see the accompanying file titled 'FOI 21796 Callouts and Vehicle Fleet Data.xlsx'.**
- 4. Units out of action // the total number of 'blue light' vehicles in the current fleet that have been 'out of action' at any point and for any reason during 2025 to date (up to 27/08/2025), plus the total number that were 'out of action' on 27/08/2025 (if any) – **Disclosed, please see the accompanying file titled 'FOI 21796 Callouts and Vehicle Fleet Data.xlsx'.**

Please note that this data has been provided to the best of our ability, subject to the limitation of current recording protocols and systems/software. Additional incidents may have been recorded during these timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the data presented is accurate and complete. However, it is important to note that this has been extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.

Please be advised that all Freedom of Information request responses are published on the Staffordshire Police website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a Supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information



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Commissioner to make an appeal. The Information Commissioner can be contacted via the following link:
<https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team