



citizens  
advice

# UNITING STAFFORDSHIRE. AGAINST HATE.

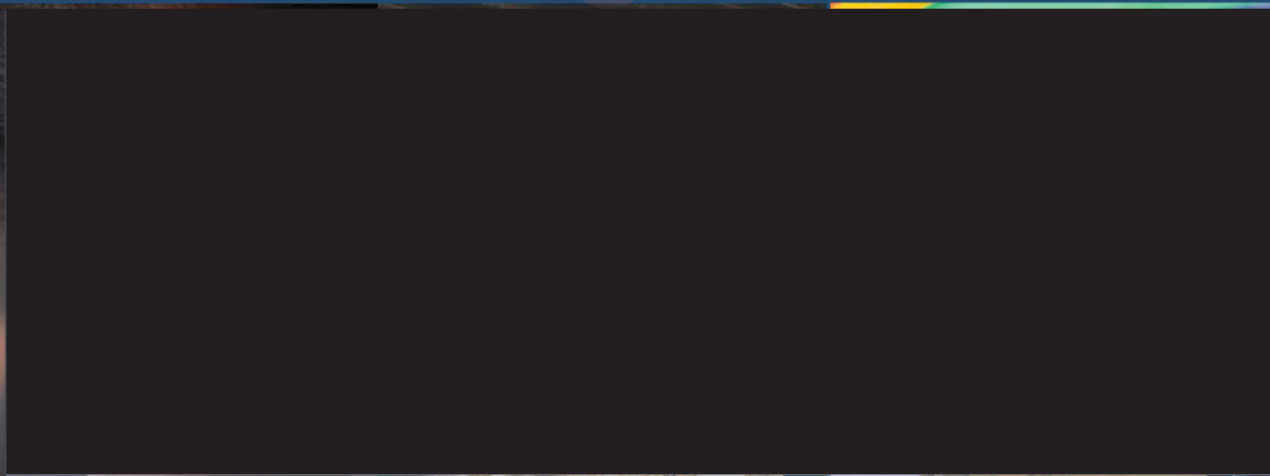
Commissioned by Staffordshire PFCC

**HATE.** LET'S PUT A STOP TO IT.

# WHO ARE USAH?



We are **a free and confidential service**, jointly commissioned by the Police, Fire and Crime Commissioner and Local Authority partners, specifically for victims of **Hate Crime** or individuals who have experienced a **Hate Incident**.

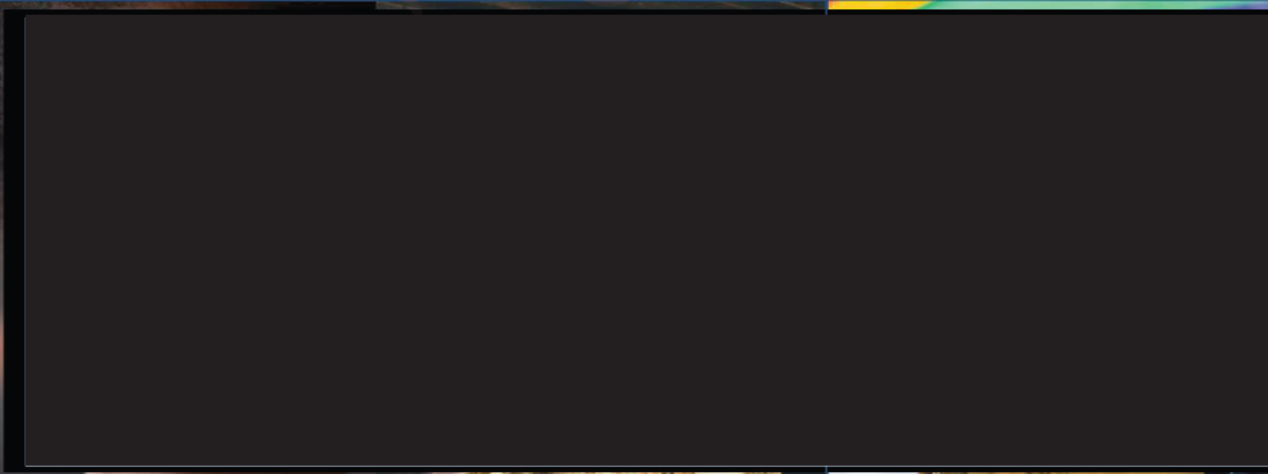


# OUR AIMS



Our aim is to **put a stop to hate** across Stoke on Trent and Staffordshire by:

- Improving knowledge, awareness and understanding of hate crime
- Supporting victims to report crimes and engage with the Criminal Justice System
- Helping victims cope and recover from their experiences



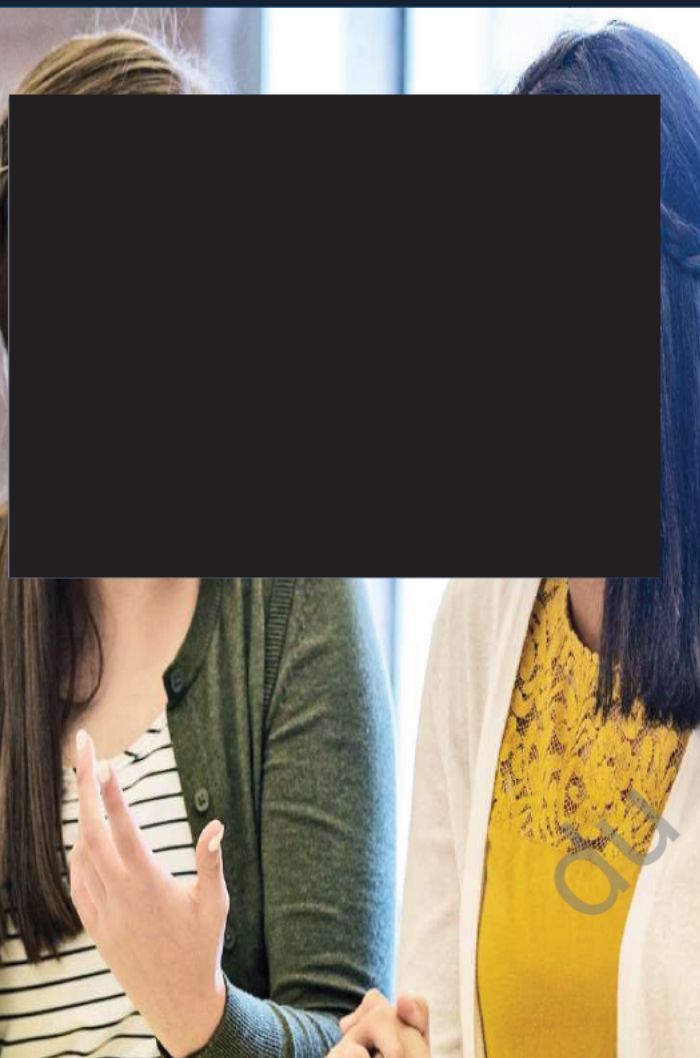
# WHO DO WE SUPPORT?

We support victims of both hate crime and hate incidents.

To access support, a person must have been a victim of a criminal offence or incident which is **perceived**, by them or any other person, to be **motivated by hostility or prejudice** towards them based on their:

- Race or perceived race
- Disability or perceived disability
- Religion or perceived religion
- Sexual orientation or perceived sexual orientation
- Transgender identity or perceived transgender identity

# SUPPORT FOR VICTIMS



We have a team of specialist **Hate Crime Victim Care Coordinators** who provide emotional and practical support to victims to help them deal with and recover from the impacts of hate crimes and hate incidents.

We support anyone of **any age** who either **lives in Stoke on Trent or Staffordshire** or who lives outside of these areas but has been a repeat victim of hate whilst visiting the county

We can provide support whether the crime or incident **has been reported** to the police or **not**

Our support is **not time limited**



# SUPPORT FOR VICTIMS

**We can provide tailored 1-1 support with:**

- Safety and feeling safe at home
- Managing daily responsibilities
- Going out and about
- Physical and mental health and wellbeing
- Support networks and relationships
- Thinking and beliefs
- Navigating the legal system

**We can also provide support and information about a victim's rights under the Victims' Code, including:**

- Reporting to the police
- Getting updates from the police
- Accessing special measures
- Making a Victim Person Statement
- Applying for compensation
- Requesting a Right to Review
- Making complaints

# HOW TO ACCESS SUPPORT



We accept self referrals and third-party referrals via:

Email: [help@usah.org.uk](mailto:help@usah.org.uk)

Telephone: [0330 0881 339](tel:0330 0881 339)

Website: [usah.org.uk](http://usah.org.uk)

Telephone lines open from:  
Mon - Fri 9.00am to 5.00pm  
(24-hour answerphone)

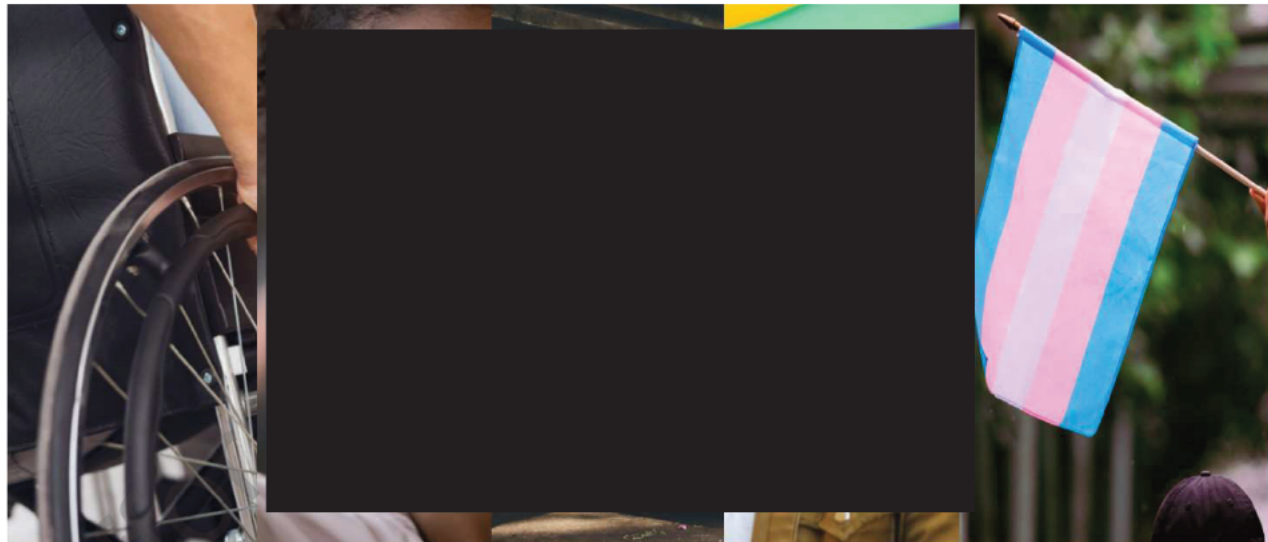
# TRAINING AND AWARENESS



We provide **free hate crime awareness training sessions** to professionals, education settings and communities across Stoke on Trent and Staffordshire

Our awareness sessions aim to:

- **increase knowledge and understanding** of hate crime
- **increase confidence** to identify and report concerns about hate crime
- **increase awareness** of the support available to victims



@unitingstaffordshireagainsthate



@UnitingStaffsAH



@unitingstaffsagainsthate



<https://www.linkedin.com/company/uniting-staffordshire-against-hate/>

**FOLLOW US  
ON ALL THE  
SOCIALS!**



citizens  
advice

# UNITING STAFFORDSHIRE. AGAINST HATE.

Commissioned by Staffordshire PFCC

**HATE.** LET'S PUT A STOP TO IT.