

23 June 2025

FOI Ref 21490

Request - You asked us the following:

Thanks very much for your response. In line with your recommendation, I'd like to go ahead with the request with the removal of Q2.

Clarification received from applicant on 23/06/2025

Clarification received from applicant:

Thanks very much for your email. I can confirm I'm happy with this amendment.

Original FOI 21386 request

I'd like to make a request under the Freedom of Information Act 2000 for data/information about the number of callouts to mental health and suicide incidents attended by your service. At Samaritans, we know that emergency services like ambulances, fire and rescue services and police forces are saving lives as the first responders to people who are in suicidal crisis. But, we also know that emergency service workers don't always feel best supported to respond to suicide incidents. We are advocating for Government and relevant bodies to properly support the emergency services with the skills and resources they need to respond to and support people who are suicidal.

To build our national understanding of how many suicide incidents emergency services across England are attending, we are submitting FOI requests to ambulance trusts and police forces across the country.

1. How many mental health incidents did your service respond to in these years? Please also indicate what percentage of total incidents were mental health incidents if possible:

- a) 2020
- b) 2021
- c) 2022
- d) 2023
- e) 2024

2. How many suicide attempts and self-inflicted incidents did your service respond to in these years? Please also indicate what percentage of total incidents were suicide attempts and self-inflicted incidents if possible:

- a) 2020
- b) 2021
- c) 2022
- d) 2023
- e) 2024

3. Please briefly outline any training your staff receive on the below areas, including what the training covers and the named training provider if externally delivered:

a) Suicide prevention

b) Suicide postvention

4. If there is suicide prevention training in place, is it currently mandatory for all staff? If the training is not mandatory, please indicate which staff it is offered to.

5. If there is suicide prevention training in place, please indicate how many staff members received training in 2024 in:

a) Number of total staff who received training

b) Percentage of total staff who received training

We received your request on 23/06/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police holds the requested information.

- Thanks very much for your response. In line with your recommendation, I'd like to go ahead with the request with the removal of Q2. – **Disclosed, please see the accompanying file entitled 'FOI 21490 Refinement of FOI 21386 Mental Health and Suicide Call Outs Data'.**

As agreed, the data disclosed is where a mental health flag has been applied broken down by your requested years. Likewise, data has been provided for training courses for suicide prevention and suicide postvention and how many staff attended. Furthermore, suicide prevention training is not currently mandatory for any role.

Please note that this data has been provided to the best of our ability, subject to the limitation of current recording protocols and systems/software. Additional incidents may have been recorded during these timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the data presented is accurate and complete. However, it is important to note that this has been extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.

Please be advised that all Freedom of Information request responses are published on the Staffordshire Police website although personal details are not included.



STAFFORDSHIRE
POLICE

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow



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Cheshire

SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information

Central Disclosure Unit