

20 June 2025

FOI Ref 21456

Request - You asked us the following:

If possible could you please provide:

- Average attendance times to immediate incidents (the highest priority) separated into rural and urban Areas. Separated yearly
- The amount of response driver trained officers compared with your total amount of working police officers.

Clarification received on 12/06/2025

Thank you for explanation and I understand all information is not readily available.

If available, could you please provide the years 2023 to 2025.

We received your request on 11/06/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police holds the requested information.

- If possible could you please provide:
- - Average attendance times to immediate incidents (the highest priority) separated into rural and urban Areas. Separated yearly – **Partially disclosed,**
2023 – 9.62 minutes
2024 – 9.65 minutes
2025* – 9.48 minutes
***Data up to 11th June 2025.**
- - The amount of response driver trained officers compared with your total amount of working police officers. – **Disclosed, we currently have 2002 Officers which includes all ranks, of which 1020 are trained to response level.**

With regard to the response times these are averages from the time of dispatch to the time of arrival for grade 1 incidents only. We are not able to separate attendance times by rural and urban areas, this has been clarified with the applicant.

Please note that this data has been provided to the best of our ability, subject to the limitation of current recording protocols and systems/software. Additional incidents may have been recorded during these

timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the data presented is accurate and complete. However, it is important to note that this has been extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.

Please be advised that all Freedom of Information request responses are published on the Staffordshire Police website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.



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The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Central Disclosure Unit