

19 June 2025

FOI Ref 21435

Request - You asked us the following:

I would be grateful if you could provide the most recent contract information you hold for the following areas:

1. Standard Firewall (Network)

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

2. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

3. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- Microsoft 365 (Office, Exchange, SharePoint, Teams)
- Windows Enterprise
- Enterprise Mobility + Security (EMS)
- Azure services (committed or pay-as-you-go)

4. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

For each of the above areas, I kindly request the following:

1. Who is the existing supplier for this contract?
2. What is the annual spend for each contract?
3. What is the description of the services provided?
4. Primary brand (where applicable)
5. What is the start date of the contract?
6. What is the expiry date of the contract?
7. What is the total duration of the contract?
8. Who is the responsible contract officer?
 - Please include at least their job title, and where possible, name, contact number, and direct email address
9. How many licences or users are included (where applicable)?

Important Notes

- I do not request any technical specifications such as device models, serial numbers, IP ranges, or site-level infrastructure details that may pose a security or operational risk.
- If full disclosure of named personnel is not possible under Section 40 of the FOI Act, I would still appreciate disclosure of job titles and generic contact information, such as a team inbox or switchboard extension.



- If any commercial sensitivities under Section 43 apply, I respectfully request a clear explanation of the specific harm expected from disclosing aggregated annual spend or supplier names, especially where the contract has already been awarded.
- This request is made in line with the principles of the Procurement Act 2023, which reinforces the importance of transparency and public access to contract information, particularly around supplier identity, contract value, and duration.

We received your request on 04/06/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police holds the requested information.

- I would be grateful if you could provide the most recent contract information you hold for the following areas:
 - 1. Standard Firewall (Network)
 - Firewall services that protect the organisation's network from unauthorised access and other internet security threats. – **Disclosed,**
Softcat - 01/04/2021 – 31/03/2026 – 4 years - £33,756.66
Softcat - 26/06/2025 – 25/06/2026 – 1 year - £173,805.81
Computacenter - 19/10/2023 – 19/10/2028 – 5 years - £17,859.32
Computacenter - 30/04/2025- 29/04/2026 – 1 year - £13,862.20
 - 2. Anti-virus Software Application
 - Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats. – **Partially disclosed, please see the below exemption.**
01/01/25 - 31/12/25 and 26/06/24 - 27/06/25 – 1 year
 - 3. Microsoft Enterprise Agreement – **Disclosed,**
01/04/25 - 31/03/28 – 3 years - £5,955.542.94
 - A volume licensing agreement that may include:
 - Microsoft 365 (Office, Exchange, SharePoint, Teams)
 - Windows Enterprise
 - Enterprise Mobility + Security (EMS)
 - Azure services (committed or pay-as-you-go)
 - 4. Microsoft Power BI – **Disclosed, replaced by MS Fabric.**
Softcat - 01/04/2025 – 31/03/2028, 3 years - £1,985,180.98pa
M365, Teams, Planner & Project, Visio, Visual Studio, Win Remote.
 - Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.
- For each of the above areas, I kindly request the following:
 - 1. Who is the existing supplier for this contract? – **Disclosed above.**
 - 2. What is the annual spend for each contract? – **Disclosed above.**
 - 3. What is the description of the services provided? – **Disclosed above.**



- 4. Primary brand (where applicable) – **Not applicable.**
- 5. What is the start date of the contract? – **Disclosed above.**
- 6. What is the expiry date of the contract? – **Disclosed above.**
- 7. What is the total duration of the contract? – **Disclosed above.**
- 8. Who is the responsible contract officer? – **Partially disclosed, Commercial Business Partner, CommercialServices@staffordshire.police.uk for all of the above areas. Please see the below exemption.**
 - Please include at least their job title, and where possible, name, contact number, and direct email address
- 9. How many licences or users are included (where applicable)? – **Withheld, please see the below exemption.**

Please note that this data has been provided to the best of our ability, subject to the limitation of current recording protocols and systems/software.

Every effort is made to ensure that the data presented is accurate and complete. However, it is important to note that this has been extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.

Please be advised that all Freedom of Information request responses are published on the Staffordshire Police website although personal details are not included.

The following exemptions have been applied:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this particular request.

- Section 40(2) Personal Information

Section 40(2) is an absolute exemption which means that there is no need to quantify the harm that may arise from the disclosure; neither is it subject to a public interest test.

To release personal or third-party information held by Staffordshire Police, would breach the data protection principles; namely –

- Data is lawfully and fairly processed.
- Processed in line with an individual's rights.
- Data is secure.

Personal and third-party information cannot be released under the Freedom of Information Act.

Disclosure under Freedom of Information is a release of information to the world in general and not an individual applicant.

- Section 43(2) Commercial Interests

This is a prejudice based qualified exemption which means there is a requirement to provide evidence of harm and a public interest test needs to be considered.

Harm:

The information relating to a supplier name and also the number of licences or users included in these contracts, if released into the public domain, would harm Staffordshire Police's negotiating position with regards to future contracts for software or services as the licence cost could be calculated. There are commercially confidential clauses within these software contracts which are not permitted to be shared to the wider public.

Public Interest Test

Factors favouring disclosure under Section 43(2)

Disclosure of the requested information would allow the public to be aware of how public funds are spent or allocated and thereby would provide transparency and accountability, showing that funds from the public purse are used appropriately and proportionally.

Factors favouring non-disclosure under Section 43(2)

Through disclosure of the requested information, Staffordshire Police would find that its negotiating position would be greatly impaired through the release of details that would not only likely be prejudicial to Staffordshire Police but also to the agencies/companies involved. Releasing this information would be expected to have a detrimental effect on their ability to be competitive in the future and would be exceedingly likely to deter further enterprises submitting offers for tender in the future. This then would impede Staffordshire Police obtaining the most competitive or appropriate services in the future and negatively impact upon the public purse.

Balance test

It is the responsibility of Staffordshire Police, when dealing with commercial businesses, to not only protect their commercial interest but also that of Staffordshire Police. Commercial interests must be protected so that the best possible value for money is obtained through open competition, both for businesses and Staffordshire Police. This would not be achieved if full details were to be made available to the market.

Although the use of public funds must be open and transparent, Staffordshire Police is accountable for the money that it spends and utilises and if to release the information means the force is unable to negotiate future tendering and have the ability to secure value for money due to business relationships having been impaired, then this would not be in the public interest.

Having considered the public interest test factors, we are required to determine whether, on balance, the factors favouring disclosure outweigh those which are against disclosure. It is our view that the factors favouring disclosure do not outweigh those which favour withholding the details. Therefore, Staffordshire Police declines to provide the information for the reasons stated above.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow



STAFFORDSHIRE
POLICE

Cheshire

SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information

Central Disclosure Unit