

12 June 2025

FOI Ref 21420

Request - You asked us the following:

1) Between 1 January 2025 and 31 May 2025, please tell me how many domestic abuse cases - identified by your force as high risk - were dealt with by your force? Please answer for both recorded domestic abuse crimes and non-crime incidents (i.e. when the police are called, but after investigation, no crime is found to have been committed), distinguishing between the two in your response.

2) Please tell me how many of these high-risk domestic abuse cases (again distinguishing between recorded crimes and non-crime incidents) to MARAC (Multi-Agency Risk Assessment Conference) - and tell me what the average number of days it took for a referral to take place over the requested time period.

3) As of the date of this request, could you please say YES or NO as to whether your force uses a call handling system that automatically identifies potential repeat domestic abuse/violence victims (i.e. by recognising the phone number/ address being called from previous occasion(s) that were linked to some sort of domestic abuse related incident).

Clarification received on 06/06/2025

In relation to my request (21420), is it possible to have both the initial risk assessment on the domestic incident when reported and the PPN risk (if not please just send me the PPN risk) - and in relation to Q2 please send high risk MARACs (volume) as suggested

We received your request on 02/06/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police holds some of the requested information.

- 1) Between 1 January 2025 and 31 May 2025, please tell me how many domestic abuse cases - identified by your force as high risk - were dealt with by your force? Please answer for both recorded domestic abuse crimes and non-crime incidents (i.e. when the police are called, but after investigation, no crime is found to have been committed), distinguishing between the two in your response. – **Partially disclosed, 5981 had a high THRIVE initial risk assessment. 1082 had a high risk PPN. Please be advised that these cannot be split by crimes and incidents on the system used to service this request.**
- 2) Please tell me how many of these high-risk domestic abuse cases (again distinguishing between recorded crimes and non-crime incidents) to MARAC (Multi-Agency Risk Assessment Conference) - and tell me what the average number of days it took for a referral to take place over the requested time period. – **Partially disclosed, 524 MARAC cases. Please be advised that this data is from 1st January 2025 until 31st March 2025 as there is no complete data for April and May 2025 yet.**

- 3) As of the date of this request, could you please say YES or NO as to whether your force uses a call handling system that automatically identifies potential repeat domestic abuse/violence victims (i.e. by recognising the phone number/ address being called from previous occasion(s) that were linked to some sort of domestic abuse related incident). – **Disclosed, yes we do use a system that identifies repeat callers for all types of incidents however this is not just specific to domestic abuse/violence.**

Please note that this data has been provided to the best of our ability, subject to the limitation of current recording protocols and systems/software. Additional incidents may have been recorded during these timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the data presented is accurate and complete. However, it is important to note that this has been extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.

Please be advised that all Freedom of Information request responses are published on the Staffordshire Police website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ



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The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Central Disclosure Unit