

## RapidSOS

RapidSOS application is accessed via a web portal which provides a link to real time location data of a mobile device location if that device has dialled 999 within the last 15 minutes.

Location data will not be available if the device has not dialled 999, is outside the Staffs Police boundary area or if the 15 minute time period has elapsed since the 999 call was made.

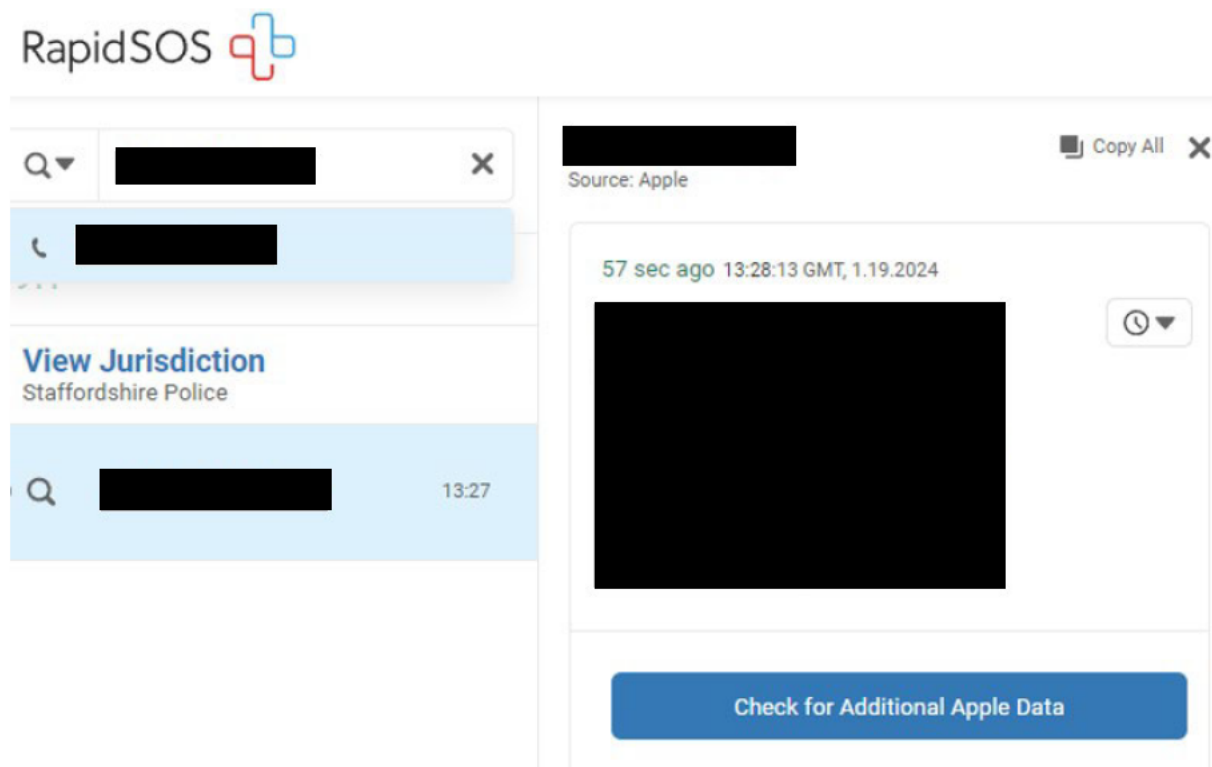
Currently location data is only available on **Apple devices**; Android devices will follow later in the year. Until Android devices are online, where necessary, you will have to enter the mobile number into the platform, and if no results are returned, then we can assume it is an Android phone, or the user has turned location services off on their device.

The system is fully auditable on who has accessed the system, and user logins are required before the system can be accessed.

The link will be accessible via the Swiss Army Knife in STORM or via: <https://rapidsosportal.com>

Once logged in, you will be presented with a map and a search box, screen shot below. In the search box enter the mobile number in the format 44 and drop the leading zero; the phones location will then be displayed on the map.

The application goes into street view, and you can zoom in to read junction numbers etc.



The screenshot displays the RapidSOS web portal interface. At the top left is the 'RapidSOS' logo. Below it is a search bar with a magnifying glass icon and a close button (X). The search bar contains a redacted mobile number. To the right of the search bar is a 'Copy All' button with a close button (X). Below the search bar is a section titled 'View Jurisdiction' with 'Staffordshire Police' listed below it. Below this is another search bar with a magnifying glass icon and a close button (X), containing a redacted mobile number and the time '13:27'. To the right of the search bar is a large black square representing a map. Above the map is a timestamp '57 sec ago 13:28:13 GMT, 1.19.2024' and a clock icon with a dropdown arrow. Below the map is a blue button labeled 'Check for Additional Apple Data'.