

31 January 2025

FOI Ref 17653

Request - You asked us the following:

Please can you provide the following information relating to your detention and custody units.

1. Relating to the size of your detention and custody units.

- number custody units in your force
- total number of cells within all custody units
- number of cells within your largest custody unit
- number of detention officers

2. The annual volume of custody related complaints in the last 12 months (or recent 12 month period) that required an investigation. If possible, split by the following

- Property related
- Defence related (i.e. lack of access to a solicitor, lack of provision of medication, etc.)
- Health & wellbeing related
- Other

If you do not have the above split and have an existing report on the volume of custody complaints, please provide that.

3. How much has been paid out in compensation in the last 12 months for the investigations listed in Question 2, split by the following types

- Lost property
- Defence
- Health & wellbeing
- Other

We received your request on 10/01/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police holds the requested information.

- Please can you provide the following information relating to your detention and custody units.
- 1. Relating to the size of your detention and custody units.
 - number custody units in your force – **Disclosed, 2.**
 - total number of cells within all custody units – **Disclosed, 63 cells in total.**
 - number of cells within your largest custody unit – **Disclosed, 50 cells.**
 - number of detention officers – **Disclosed, 63 Custody Detention Officers.**
- 2. The annual volume of custody related complaints in the last 12 months (or recent 12 month period) that required an investigation. If possible, split by the following – **Disclosed, 156 complaints.**



- Property related – **12**
- Defence related (i.e. lack of access to a solicitor, lack of provision of medication, etc.) – **31**
- Health & wellbeing related – **50**
- Other – **63**
- If you do not have the above split and have an existing report on the volume of custody complaints, please provide that.
- 3. How much has been paid out in compensation in the last 12 months for the investigations listed in Question 2, split by the following types – **Disclosed, nil.**
 - Lost property
 - Defence
 - Health & wellbeing
 - Other

Please note that in relation to question 2 these are complaint allegations, there can be multiple allegations within one complaint.

Please note that this data has been provided to the best of our ability, subject to the limitation of current recording protocols and systems/software. Additional incidents may have been recorded during these timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the data presented is accurate and complete. However, it is important to note that this has been extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.

Please be advised that all Freedom of Information request responses are published on the Staffordshire Police website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Central Disclosure Unit