

23 January 2025

FOI Ref 17652

Request - You asked us the following:

Calls for Service: (For each of the years 2019 2020 2021 2022 2023)

Total calls for service 101 999

Total number of call related to mental health

Total number of calls related to suicide Total number of safe and well checks per year.

Recruitment and retention (For each of the years 2019 2020 2021 2022 2023)

Total number of police officers recruited as student officers each year

Total number of resignations/dismissals from those recruited in the first 24 months of service

Training (For each of the years 2019 2020 2021 2022 2023)

Total number hours allocated to National Decision Model (NDM) Training for student officers in their first 24 months service.

Is there an assessment process that assesses student officers decision making in the first 24 months service.

If yes please provide details of the assessment process used.

Does your force have NDM assessors specifically tasked with reviewing decision making of student officers making in the first 24 months service?

If no, is this part of the Police Action Checklist (or equivalent) for student officers with their tutor constable?

Does your force routinely review student officers' decision making to ensure it is accurate, consistent and effective.

If yes, please provide the details of the review process and explain the methodology by which decisions are considered accurate, consistent and effective.

How many training sessions, by breakdown of mandatory training and additional training have been delivered to student officers on mental ill health, suicide, and suicide prevention in the first 24 months service.

How many training sessions, by breakdown of mandatory training and additional training have been delivered to student officers on the college of policing suicide and bereavement response in the first 24 months service?

Does your force train preventable harm to student officers in the first 24 months of service? If yes, please provide details of the training delivered and the learning outcomes.

Procedure (For each of the years 2019 2020 2021 2022 2023)

Does your force have a standalone suicide prevention policy? If yes, please provide details of that policy or a copy of it.

Was your force engaged in the Department of Health and Social Care National Partnership Agreement: Right Care, Right Person RCRP?

Has your force engaged with the Crisis Care Concordat' CCC that existed since 2014 to ensure partner agencies worked together to deliver a high quality response in cases of mental illness?

Does your force operate a mental health triage care (or equivalent) If yes, please provide details of the date the unit became effective, the shift pattern hours and the total number of officers allocated to this unit

Prevention of future death reports (For each of the years 2019 2020 2021 2022 2023)

Total number of prevention of future death reports issued by the Coroner to the Chief Constable

Of those reports, the total number that related to a suicide incident.

Of those reports, the total number that related to a death following police contact

We received your request on 10/01/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police holds/does not hold the requested information.

Calls for Service: (For each of the years 2019 2020 2021 2022 2023)

- Total calls for service 101 999 – **Withheld, section 12 exemption applied.**
- Total number of call related to mental health – **Withheld, section 12 exemption applied.**
- Total number of calls related to suicide – **Withheld, section 12 exemption applied.**
- Total number of safe and well checks per year. – **Withheld, section 12 exemption applied.**

Recruitment and retention (For each of the years 2019 2020 2021 2022 2023)

- Total number of police officers recruited as student officers each year – **Disclosed, please see accompanying file titled 'FOI 17652 Calls for Service, Recruitment and Procedure Data.PDF'.**
- Total number of resignations/dismissals from those recruited in the first 24 months of service – **Disclosed, please see accompanying file titled 'FOI 17652 Calls for Service, Recruitment and Procedure Data.PDF'.**

Training (For each of the years 2019 2020 2021 2022 2023)

- Total number hours allocated to National Decision Model (NDM) Training for student officers in their first 24 months service. – **No information held.**
- Is there an assessment process that assesses student officers decision making in the first 24 months service. – **Disclosed, yes.**
- If yes please provide details of the assessment process used. – **Disclosed, all officers are continually assessed against the National Decision Model, Values and Ethics in all decisions they make, via Independent Patrol Status tutored period, line managers, control room staff and managers and during their Full Operational Competency Portfolio work based assessment assessors during Year 2. For degree and diploma routes this is also captured during academic assignments. For more scrutiny, the Professional Standards**

Department and Anti-Corruption Unit would also assess decisions made reverting to subject matter experts for guidance.

- Does your force have NDM assessors specifically tasked with reviewing decision making of student officers making in the first 24 months service? – **Disclosed, no.**
- If no, is this part of the Police Action Checklist (or equivalent) for student officers with their tutor constable? – **Disclosed, please see details of assessment process response above.**
- Does your force routinely review student officers' decision making to ensure it is accurate, consistent and effective. – **Disclosed, please see details of assessment process response above.**
- If yes, please provide the details of the review process and explain the methodology by which decisions are considered accurate, consistent and effective. – **No information held.**
- How many training sessions, by breakdown of mandatory training and additional training have been delivered to student officers on mental ill health, suicide, and suicide prevention in the first 24 months service. – **Disclosed, 11 training mandatory sessions delivered.**
- How many training sessions, by breakdown of mandatory training and additional training have been delivered to student officers on the college of policing suicide and bereavement response in the first 24 months service? – **Disclosed, there are 5 mandatory training sessions delivered.**
- Does your force train preventable harm to student officers in the first 24 months of service? If yes, please provide details of the training delivered and the learning outcomes. – **Disclosed, no.**

Procedure (For each of the years 2019 2020 2021 2022 2023)

- Does your force have a standalone suicide prevention policy? If yes, please provide details of that policy or a copy of it. – **Disclosed, no.**
- Was your force engaged in the Department of Health and Social Care National Partnership Agreement: Right Care, Right Person RCRP? – **Disclosed, yes.**
- Has your force engaged with the Crisis Care Concordat' CCC that existed since 2014 to ensure partner agencies worked together to deliver a high quality response in cases of mental illness? – **Disclosed, yes.**
- Does your force operate a mental health triage care (or equivalent) If yes, please provide details of the date the unit became effective, the shift pattern hours and the total number of officers allocated to this unit – **Disclosed, yes, the current street triage service is subject to a review that is being led by colleagues in health, the 2 trusts, Midlands Partnership Foundation Trust and North Staffordshire Combined Healthcare Trust. There are 3 Centres based across the county offering daily cover 4pm-3.30am, officers support from Local Policing Teams as required. However, this is not a 'unit'.**

Prevention of future death reports (For each of the years 2019 2020 2021 2022 2023)



- Total number of prevention of future death reports issued by the Coroner to the Chief Constable – **Withheld, please see below, Section 21 exemption applied.**
- Of those reports, the total number that related to a suicide incident. – **Withheld, please see below, Section 21 exemption applied.**
- Of those reports, the total number that related to a death following police contact – **Withheld, please see below, Section 21 exemption applied.**

The following exemption has been applied:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for parts of this particular request.

- Section 12(1) where the cost of compliance exceeds the appropriate limit.
Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the prescribed limit’.

- Section 21(1) - Information reasonably accessible by other means.
Section 21 is an absolute, class-based exemption and as such there is no requirement to quantify the harm that may arise from the disclosure, nor is there a requirement to perform a Public Interest Test.

The above information has been withheld for the following reasons:

There is no method by which we can easily retrieve information from our systems to answer part one of this request (calls for service). For the time period requested, there have been in excess of 152,000 incidents which may relate to suicide or a safe and well check. In order to determine this, the record for each incident would require manual review. To extract this data would therefore require a very labour-intensive manual trawl through each record.

From dip sampling, it has been estimated that it would take approximately 5 minutes to review each record to answer this request, this would equate to over 12,666 hours. To achieve this task would therefore exceed the 18-hour time and cost threshold of the Freedom of Information Act by some considerable margin.

Advice and assistance

In order to comply with our obligations under Section 16 of the Act, the obligation to provide advice and assistance, please find below links to the information requested.

- <https://www.staffordshire.police.uk/SysSiteAssets/foi-media/staffordshire/2023-published-foi-requests/march/foi-15276-number-of-mental-health-999-calls-data.xlsx>
- <https://www.staffordshire.police.uk/SysSiteAssets/foi-media/staffordshire/2022-published-foi-requests/november/foi-14830-999-and-101-calls-data.xlsx>
- https://www.judiciary.uk/?s=Staffordshire&pfdrpt_type=&post_type=pfdrpt_order=desc&after-day=&after-month=&after-year=&before-day=&before-month=&before-year=

Staffordshire Police are able to provide the number of incidents of suspected suicide in 2022 and 2023, the total number of calls to 999 in 2023, the total number of 101 calls between 2022 and 2023 and the number of mental health related calls in 2023, if the questions relating to total number of calls relating to suicide and total number of safe and well checks were withdrawn.

Please find a link to previously released Freedom of Information requests that provide the total number of calls to 999 and mental health calls for the other years requested, and the total number of 101 calls between 2019 and 2021.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal



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On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information

Central Disclosure Unit