

22 January 2025

FOI Ref 17633

Request - You asked us the following:

I am writing to request data under the Freedom of Information Act on the caseload and time use in the police forces in England and Wales. I would like any data relating to the hours/minutes per day/month and the number of cases that the average police officer dedicates to specific activities. I am specifically interested in the split between time spent on:

- non-crime demand (like responding to mental health, welfare and social care calls)
- core policing responsibilities like patrolling, emergency response, intelligence gathering, prison interviewing, crime prevention etc.
- administrative tasks, HR activities like training, staff management etc.

Additionally, I am interested in the data broken down by:

- Data for each year from 2010 (or the earliest year you have available) onwards. If you do not hold longitudinal data, I'd appreciate stock data for the latest year possible.
- The hours/minutes per day/month and the number of cases that the average police officer dedicates to specific activities, split by type of police officer (i.e. sergeant, constable etc.) If that's not available, please feel free to disregard this variable.

I understand you might not have the data down to this level of specificity, but I've indicated above some second-best alternatives should you have those to hand instead. If all you have is data relating to either caseload, or time use, please send whichever you have access to.

Clarification received 07/01/2025:

Following my original email, I would just like to clarify that I only want data pertaining to your police force area. I do not expect you to have data relating to other police force areas, or England and Wales.

We received your request on 07/01/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police does not hold the requested information.

I am writing to request data under the Freedom of Information Act on the caseload and time use in the police forces in England and Wales. I would like any data relating to the hours/minutes per day/month and the number of cases that the average police officer dedicates to specific activities. I am specifically interested in the split between time spent on:

- non-crime demand (like responding to mental health, welfare and social care calls) – **No information held.**
- core policing responsibilities like patrolling, emergency response, intelligence gathering, prison interviewing, crime prevention etc. – **No information held.**

- administrative tasks, HR activities like training, staff management etc. – **No information held.**

Additionally, I am interested in the data broken down by:

- Data for each year from 2010 (or the earliest year you have available) onwards. If you do not hold longitudinal data, I'd appreciate stock data for the latest year possible. – **No information held.**
- The hours/minutes per day/month and the number of cases that the average police officer dedicates to specific activities, split by type of police officer (i.e. sergeant, constable etc.) If that's not available, please feel free to disregard this variable. – **No information held.**

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, in order to comply with this obligation please see below.

Although Staffordshire Police do not hold the information requested, Staffordshire Police do hold a snapshot of the relative demand cost of policing different areas of crime/non-crime, between 01/02/2023 and 07/02/2023. Please submit a refined request if you wish to obtain this data.

Please be advised that all Freedom of Information request responses are published on the Staffordshire Police website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.



STAFFORDSHIRE
POLICE

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Central Disclosure Unit