

4 February 2025

FOI Ref 17722

Request - You asked us the following:

- Which finance system/ ERP system, and which version of it, do you currently use?
- What is the expiry date of the current agreement for your finance/ ERP system?
- Which HR and Payroll system, and which version of it, do you currently use?
- What is the expiry date of the current agreement for your HR and Payroll system?
- Are you planning on running, or are currently running, a soft market test or procurement/tender process around your finance/ ERP system? If so, what and when?
- Who is the primary contact for your finance/ ERP system?

We received your request on 24/01/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police holds the requested information.

- Which finance system/ ERP system, and which version of it, do you currently use? – **Partially disclosed, Finance System – Integra and ERP system – Origin ERP inc Oracle e-business suite. The version numbers have been withheld, please see the below exemption.**
- What is the expiry date of the current agreement for your finance/ ERP system? – **Disclosed, Finance - 30/6/2027
ERP - Initial term expires 8/11/2025**
- Which HR and Payroll system, and which version of it, do you currently use? – **Partially disclosed, Origin with Oracle e-business suite. The version number has been withheld, please see the below exemption.**
- What is the expiry date of the current agreement for your HR and Payroll system? – **Disclosed, Initial term expires 8/11/2025.**
- Are you planning on running, or are currently running, a soft market test or procurement/tender process around your finance/ ERP system? If so, what and when? – **Disclosed, procurement activity including any soft market testing will be considered as part of re-contracting process . No dates currently planned.**

- Who is the primary contact for your finance/ ERP system? – **Disclosed, Commercial Business Partner for IT is the initial contact.**

The following exemption has been applied:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this particular request.

- Section 31 (1) (a) (b) - Law Enforcement.

Information is exempt from disclosure under S31 (1) (a) (b) where the release of Information would, or would likely to, prejudice the prevention and detection of crime and/ or the apprehension or prosecution of offenders. This exemption is qualified and prejudice-based and, as such, we are required to evidence the harm in disclosure and apply the public interest test.

Harm:

To provide the version numbers for our finance, ERP, HR and Payroll systems could significantly increase our risk profile with the public. It would allow those with ill intent to cause disruption to operational policing and prejudice the prevention and detection of crime. Knowing version numbers and associated information for specific systems would allow individuals to assess any vulnerabilities which may result in an attempted cyber incident.

Public Interest Test

Factors favouring disclosure under Section 31(1)(a)(b)

To disclose this information would adhere to the basic principle of being open and transparent, it would also lead to a better public awareness of the workings of the police force and the systems used.

Factors favouring non-disclosure under Section 31(1)(a)(b)

Releasing such data would give those individuals with the intent to do so, the intelligence required to disrupt police systems. This knowledge would allow those with ill intent to target their offending more effectively which would inevitably lead to an increased likelihood of criminal activity and an increased danger to the public. Any disclosure of information which is likely to undermine the ability to serve the public in preventing and detecting crime can only be considered as being harmful to the public.

Balance test

When considering whether disclosure is appropriate, we must weigh the strongest reason for disclosure against the strongest reasons for non-disclosure. In this case, whilst the factors favouring disclosure are important in that it would adhere to the basic principle of being open and transparent, we believe when weighed against the risk of disclosure undermining our ability to prevent and detect crime and hindering our ability to protect the public, then non-disclosure takes precedence.

Please be advised that all Freedom of Information request responses are published on the Staffordshire Police website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane



STAFFORDSHIRE
POLICE

Wilmslow
Cheshire
SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Central Disclosure Unit