

11 December 2025

FOI Ref 22189

Request - You asked us the following:

1. Body-Worn Video (BWV) Data

1.a. Logs of all missing, corrupted, unviewable, or failed BWV footage recorded by the force for the years 2020–2025.

1.b. The current BWV activation policy, including officer obligations, exemptions, and any disciplinary consequences for non-activation.

1.c. BWV failure statistics for 2020–2025 (e.g., activation failures, technical failures, storage failures).

1.d. Copies of any FOI responses already released by Staffordshire Police that relate to BWV failures, missing BWV footage, or BWV-related complaints.

2. Misconduct Data

2.a. Copies of the raw spreadsheets released in FOI 15491 and 21314, or the most recent versions held.

2.b. Misconduct cases (summaries, anonymised where necessary) from 2015–2025 relating to:

- “Failure to investigate”
- “Inaccurate logs” or falsified records
- “Abuse of position”
- “Data misuse” or improper access/disclosure of information

Please include outcome summaries, dates, and the misconduct category applied.

3. Record-Keeping & Retention Policies

3.a. The record-retention policy for incident logs, including NICHE, STORM, and any legacy systems.

3.b. The record-retention policy for BWV, including storage duration, automatic deletion processes, and any exceptions.

3.c. Any documents governing audit trails for incident logs and BWV (e.g., when entries are modified, deleted, or corrected).

4. PSD (Professional Standards Department) Guidance

4.a. The current PSD guidance for handling complaints, including escalation routes and internal decision-making protocols.

4.b. Any internal “Service Recovery” guidance or equivalent documentation used by Staffordshire Police for managing complaints, incident reviews, or “lessons learned.”

5. Operational & Training Documents

5.a. Call-handling training materials, including scripts, decision-model guidance, or performance standards for control-room staff.

5.b. Documentation describing the systems used for incident recording (NICHE, STORM, CRIMES, or others), including:

- system change logs or upgrade history (high-level summaries only),
- user guidance or manuals given to officers.

Clarification received on 02/12/2025



For Question 2(b), I require all cases, including:

1. Cases where there was a case to answer, and
2. Cases where there was no case to answer,
3. All allegation-type descriptions, and
4. The full misconduct summaries.

I understand that the full summaries may be redacted. I am still requesting them.

To be clear, I require both:

- the allegation-type description (unredacted), and
- the full summary (with any lawful redactions applied).

We received your request on 01/12/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's (SP) response to your enquiry is as follows:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this particular request.

The following exemption has been applied:

- Section 14(1) does not oblige a public authority to comply with a request for information if the request is vexatious.

We are not providing the information you have requested as we have determined that your request is vexatious under Section 14(1) Vexatious Requests.

The Information Commissioner's guidance on the subject makes it clear that Section 14(1) may be applied where a request, or its impact on a public authority, cannot be justified.

The key question to consider is whether the request is likely to cause a disproportionate or unjustified level of disruption, irritation or distress based on the impact of the authority, weighed against any evidence about the purpose and value of the request. SP are also entitled to consider the context and history of the request where it is relevant.

SP is treating this request as vexatious because to provide the requested data will cause an unjustified and disproportionate burden on the force. There are hundreds of training documents alone, along with many other documents relating to this request which would need to be read, evaluated and redacted and then, to ensure that there would be no data breach, each of the documents would need to be checked by a separate staff member. To carry out this work would prove a significant burden on the department and force.

For the above reasons, we have concluded that your request is vexatious within the terms of Section 14(1) of the Act and we will not therefore be providing the information requested.

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.



STAFFORDSHIRE
POLICE

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a Supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link:
<https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team