

Our Ref: FOI 22183
Your Ref: FOI 22158
Date: 04 December 2025

Internal Review

Re: Request for internal review of response to application for information under the provisions of the Freedom of Information Act 2000, original request first notified to Staffordshire Police on 24th November 2025

We refer to the above request which was expressed in the following terms:

I would like to request the following information under the Freedom of Information Act 2000:

The total number of police call-outs / incidents attended in the Wheeldon Close estate, Stafford, over the last 18 months.

Please provide this information specifically for the area covered by postcode ST16 3ZL.

I understand this postcode may not represent the entire Wheeldon Close estate, but I require the data for the Wheeldon Close estate itself, not for a wider surrounding area.

If ST16 3ZL does not cover the full estate, please confirm which postcode(s) do, and provide the incident totals for the Wheeldon Close estate as a whole.

If available, please break the totals down by broad incident category (e.g. crime, anti-social behaviour, concern for safety, etc.). I am not requesting any information that identifies individuals or specific addresses.

If any part of this request exceeds cost limits, please advise how it may be refined.

Further to the above, we also note the following comments made within your request for Internal Review.

Please could I request this is reviewed? I have already checked the link provided and as far as I can reasonably ascertain this does not give statistics per specific postcode, as per my request.

If someone can direct me to where I can search by and filter by postcode then this would answer my request.

Our Response

The FOI team responded to your initial request on 27th November 2025 explaining that the requested information was readily available on the Staffordshire Police website and a link was provided. This is because the interpretation of your request was that you required information pertaining to crimes that had been recorded in the specified area.

It has since been confirmed that you are interested in obtaining figures for ALL police callouts, not just incidents that resulted in a crime being recorded.

We are therefore, revising our response and are providing you with all police callouts between 28th May 2024 and 28th November 2025 where the location has been recorded as ST16 3ZL. Note that this postcode covers the whole of Wheeldon Close, Stafford.

Please see the attached spreadsheet 'FOI 22183 Internal Review of FOI 22158 – Police Callouts – Data'.

Please note that this data has been provided to the best of the ability of SP, subject to the limitation of current recording protocols and systems/software. Additional offences/incidents may have been recorded during these timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the data presented is accurate and complete. However, it is important to note that this has been extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

Consequently, care should be taken in the interpretation and presentation of this data, to not misrepresent the whole or any part of the data disclosed.

Please be advised that all FOI requests and response letters are published on the Staffordshire Police website although personal details are not included.

If you are not content with the outcome of the review, you may apply directly to the Information Commissioner to investigate. The Information Commissioner can be contacted at:

<https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

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