

4 December 2025

FOI Ref 22143

Request - You asked us the following:

I'm requesting the official turnstile attendance recorded at bet365 Stadium and provided by the football club to Staffordshire Police for each of Stoke City's Championship league games in the following seasons:

- 24-25 season
- 23-24 season

For the avoidance of doubt, I'm requesting data on the total number of spectators recorded at the stadium for each league game (not cup games), which the club provides to the police, not the total number of tickets sold.

If it's not possible to provide this on a match-by-match basis, then please provide the average league game attendance per season, for each of the above two seasons.

We received your request on 21/11/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police (SP) does not hold the requested information.

I'm requesting the official turnstile attendance recorded at bet365 Stadium and provided by the football club to Staffordshire Police for each of Stoke City's Championship league games in the following seasons:

- 24-25 season – **No information held.**
- 23-24 season – **No information held.**

For the avoidance of doubt, I'm requesting data on the total number of spectators recorded at the stadium for each league game (not cup games), which the club provides to the police, not the total number of tickets sold. – **No information held.**

If it's not possible to provide this on a match-by-match basis, then please provide the average league game attendance per season, for each of the above two seasons.

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, in order to comply with this obligation please see below.

You may wish to contact bet365 Stadium who may hold this information.

Please be advised that all Freedom of Information request responses are published on the SP website although personal details are not included.



STAFFORDSHIRE
POLICE

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from SP, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

IAT@staffordshire.police.uk

Or by Post to:

Information Access Team
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Information Access Team within two months of the SP response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by a supervisor who is independent from the original Decision Maker. The Information Access Team will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to forty working days.

The independent supervisor will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the independent supervisor will reply to the appellant with the result of the review. If the appellant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Information Access Team