



STAFFORDSHIRE
POLICE

15 August 2025

FOI Ref 21743

Request - You asked us the following:

REQUEST 1:

What would you like to know?:

Q. How many instances of parcel theft (i.e. parcels stolen from someone's doorstep, porch or lobby) were reported between the following dates: 01/01/2021 - 13/08/2025? I would like this information to be broken down by calendar year, and with the results for 2025 so far separate

REQUEST 2:

What would you like to know?: Q. Please could you share a breakdown of these instances by month for each of the date ranges provided (i.e Jan 2021, Feb 2021 etc through to Aug 2025 so far)

REQUEST 3:

What would you like to know?: Q. What is the total reported value of stolen parcels for the date range provided, broken down by calendar year (and for 2025, the results so far). If not all reported thefts have had the value of the good provided, please could you share the information for the number of parcel thefts that do have a monetary value attached and the total cost of those?

REQUEST 4:

What would you like to know?: Q. Please could you share a breakdown of these costs by month for the date range provided? (If this element of the request is going to be too time consuming, please get back in touch with me as I would not want the whole FOI to be rejected over one question)

REQUEST 5:

What would you like to know?: Q. What is the most common time of day for parcel thefts to be reported? I would like this information to be broken down by calendar year (based on the date ranges provided)

A. 06:00 - 09:00

B 09:01 - 17:00

C 17:01 - 22:00

D 22:01 - 06:00

REQUEST 6:

What would you like to know?: Q. Could you let me know the number of thefts, broken down by month, that have led to an arrest?

Q. Following on from this, please could you also provide the number of parcel thefts, by month, that have resulted in a charge?

Q. And finally, the number of parcel thefts, by month, that have led to a successful conviction? Please could you also provide the sentence (if this is going to be too time consuming, please just provide the number of convictions)

We received your request on 14/08/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this particular request.

The following exemption has been applied:

- Section 12(1) where the cost of compliance exceeds the appropriate limit.

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the prescribed limit'.

The above information has been withheld for the following reasons:

here is no method by which we can readily retrieve information from our systems to answer this request. Between 01/01/2021 to 13/08/2025, there have been in excess of 31,970 reports of theft. In order to ascertain whether the theft involved a parcel, the record of each report would require manual review. In addition, further time would be required in order to determine the method of theft, the value of any such parcels stolen, the time of day parcels were stolen, the age of those reporting such thefts, type of dwelling the parcels were stolen from, and the time spent investigating reports of stolen parcels. From dip sampling, it has been estimated that it would take approximately 5 minutes to review each record to answer this request, this would equate to over 2,664 hours. To achieve this task would therefore exceed the 18-hour time and cost threshold of the Freedom of Information Act by some considerable margin.

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, in order to comply with this obligation please see below.

Unfortunately, we cannot suggest a way in which your request could be simplified or pared down in order to bring it within the confines of the time and cost threshold.

Furthermore, Staffordshire Police do not hold conviction data. We would advise that you approach the Government HM Courts & Tribunals service website.

Please find below links to previously disclosed HMCTS data and details upon how to submit a further Freedom of Information request to the Government HM Courts and Tribunals Service for this information.



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Make an FOI request - [how to make a request](#).

Check [our previous releases](#) to see if we've already answered your question - [our previous releases](#)

Make a new request by using the details below.

FOI requests

Disclosure Team

Postal Point 10.38, Floor 10

102 Petty France

London

SW1H 9AJ

United Kingdom

Email

data.access@justice.gov.uk

Please be advised that all Freedom of Information request responses are published on the Staffordshire Police website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.

3. Review Procedure



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Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Central Disclosure Unit