

1 August 2025

FOI Ref 21578

Request - You asked us the following:

What mandatory training courses do your Police constables and PCSO's receive specifically tailored to responding to children and young people who have a history of trauma or mental health?

Do they receive mandatory training on any of the following

- Adverse childhood experience
- Trauma informed
- De-escalation techniques

If any of these training courses are provided do you offer a refresher course and if so how often.

We received your request on 15/07/2025 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police holds the requested information.

- What mandatory training courses do your Police constables and PCSO's receive specifically tailored to responding to children and young people who have a history of trauma or mental health?
- **Disclosed, all student Officer and PCSO intakes have training in trauma and mental health which is in relation to children and adults. Vulnerability Training Days have covered specifically ACE's (Adverse Childhood Experience's) and Trauma Informed inputs. Mental Health eLearning is mandatory for all Officers and staff in force. There are specific 'specialist' courses available to Officers which cover both trauma and mental health that include Specially Trained Officers, Multi-Agency Investigation and Visual Interview Course (MAIVIC), Custody Sergeant's, Family Liaison Officer/Advisor, Op Soteria RISDP (Rape and Serious Sexual Offences Investigative Skills Development Programme).**
- Do they receive mandatory training on any of the following
 - - Adverse childhood experience – **Disclosed, yes.**
 - - Trauma informed – **Disclosed, yes.**
 - - De-escalation techniques – **Disclosed, yes.**
- If any of these training courses are provided do you offer a refresher course and if so how often.
- **Disclosed, De-Escalation – this is refreshed every 12 months for all officers and PCSO's as part of PPST (public and personal safety training).**

Please be advised that all Freedom of Information request responses are published on the Staffordshire Police website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House



STAFFORDSHIRE
POLICE

Water Lane
Wilmslow
Cheshire
SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information
Central Disclosure Unit