

1 October 2024

FOI Ref 17215

Request - You asked us the following:

Thank you for this response. Based upon it, I will remove the age requirement and request the following information:

- The number of mental health related 999 calls the force received, from 01/01/2018 – 30/07/2024.
- The number of mental health related 999 calls to which your force responded from 01/01/2018 – 30/07/2024.
- Detainments under Section 136 of the Mental Health Act 1983, from May 2020 to 30/07/2024.
- Has your force introduced Right Care, Right Person as a policy?
- If so, when was it introduced? If not, are any plans for it to be introduced?

We received your request on 02/09/2024 and have processed this under the Freedom of Information Act (FOIA).

Please find below our response.

Staffordshire Police holds the following requested information.

- The number of mental health related 999 calls the force received, from 01/01/2018 – 30/07/2024. – **Information held.**
- The number of mental health related 999 calls to which your force responded from 01/01/2018 – 30/07/2024. – **Information held.**
- Detainments under Section 136 of the Mental Health Act 1983, from May 2020 to 30/07/2024. – **Information held.**
- Has your force introduced Right Care, Right Person as a policy? – **Information held.**
- If so, when was it introduced? If not, are any plans for it to be introduced? – **Information held.**

Staffordshire Police discloses/withholds the following information.

- The number of mental health related 999 calls the force received, from 01/01/2018 – 30/07/2024. – **Disclosed, 3,859.**
- The number of mental health related 999 calls to which your force responded from 01/01/2018 – 30/07/2024. – **Disclosed, 2,274.**
- Detainments under Section 136 of the Mental Health Act 1983, from May 2020 to 30/07/2024. – **Disclosed. 2,253.**



- Has your force introduced Right Care, Right Person as a policy? – **Withheld.**
- If so, when was it introduced? If not, are any plans for it to be introduced? – **Withheld.**

Please note that data relating to detainments under Section 136 of the Mental Health Act is only held by financial year. Therefore, we have provided data from April 2020 to March 2024.

The above information has been withheld for the following reasons:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this particular request.

The information can already be found within the public domain.

The following exemptions have been applied:

- Section 21(1) - Information reasonably accessible by other means.

Section 21 is an absolute, class-based exemption and as such there is no requirement to quantify the harm that may arise from the disclosure, nor is there a requirement to perform a Public Interest Test.

Public Interest Test

Not Applicable

Advice and assistance

In order to comply with our obligations under Section 16 of the Act, the obligation to provide advice and assistance, please find below links to the information requested.

- <https://staffordshire.moderngov.co.uk/documents/s183395/Right%20Care%20Right%20Person%20-%20Presentation.pdf>

Please note that this data has been provided to the best of our ability, subject to the limitation of current recording protocols and systems/software. Additional incidents may have been recorded during these timescales but are awaiting finalisation and input onto these systems and would not be present within this dataset.

Every effort is made to ensure that the data presented is accurate and complete. However, it is important to note that this has been extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.



STAFFORDSHIRE
POLICE

Next steps

You can ask us to review our response.

If you would like us to carry out a review of our response, please let us know within two months of the date of receipt of this email, review requests should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

Please remember to quote the reference number in any future communications.

Freedom of Information
Central Disclosure Unit