

10 October 2024

FOI Ref 17024

Request - You asked us the following:

- Your force's incident response targets in minutes for each grade of 999 call and what potential crimes each grade includes, where incident response is the attendance of police officers following a 999 call.
- Your force's annual average incident response times in minutes for each grade of call from 2019-2024
- For each grade of call, your force's fastest and slowest incident response times by year from 2019-2024.

Clarification received 30/08/2024

yes I am happy with the above

We received your request on 08/07/2024 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police discloses some of the requested information.

- 1. Your force's incident response targets in minutes for each grade of 999 call and what potential crimes each grade includes, where incident response is the attendance of police officers following a 999 call. – **Partially disclosed, please see the accompanying file entitled 'FOI 17024 Police Response Times Data'.**

As agreed we cannot join the 999 and incident data together, therefore we have provided all Grade Types and Crimes.

Please note, in relation to your force's incident response targets in minutes for each grade of 999 call and what potential crimes each grade includes, this is exempt under Section 22. Please see below.

- 2. Your force's annual average incident response times in minutes for each grade of call from 2019-2024 – **Disclosed, please see the accompanying file entitled 'FOI 17024 Police Response Times Data'.**
- 3. For each grade of call, your force's fastest and slowest incident response times by year from 2019-2024. – **Disclosed, please see the accompanying file entitled 'FOI 17024 Police Response Times Data'.**

As agreed for Question 1, please be advised the data has been provided for your requested information for Grade 1, Grade 2 and Grade 3 response times broken down by Crime Type and the information has been disseminated in minutes. Similarly, for Question 3, the slowest incident response times include scheduled appointments that can be made in advance to accommodate the victim.



The above information has been withheld for the following reasons:

This information is to be published fully in the near future.

The following exemptions have been applied:

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this particular request.

- Section 22(1)(a) – Information intended for future publication

Section 22 is a qualified class-based exemption and as such requires the application of a Public Interest Test.

Public Interest Test

Factors favoring disclosure for Section 22

To release the information that is held at this particular time would provide the public with an awareness of the most recently collated response times data serving to enhance public knowledge of the subject.

Factors favoring non-disclosure for Section 22

As the information requested is currently under review and is due to be published in the near future the additional time and resources that would be required cannot be justified.

Balance Test

In this case a decision has been made to publish this information in the near future. Section 22 allows for circumstances when it is reasonable and correct for public authorities to delay the provision of information until it is made generally available through publication. The additional resources expended by the force to deal with this request at this time would therefore not be in the public interest.

Next steps

You can ask us to review our response.

If you would like us to carry out a review of our response, please let us know within two months of the date of receipt of this email, review requests should be addressed to:

foi@staffordshire.police.uk

Or by Post to:



STAFFORDSHIRE
POLICE

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

Please remember to quote the reference number in any future communications.

Freedom of Information
Central Disclosure Unit