

14 November 2024

FOI Ref 17355

Request - You asked us the following:

thank you for the information provided in relation to FOI Ref 17206, at :

https://www.whatdotheyknow.com/request/vehicle_recovery_storage_charges_2

about the response:

1. what is the breakdown of the £30 per vehicle (Q2); how was this arrived at and how is it justified?
2. what is the breakdown of the £298,170 received from your operator:
 - a. what attracts a payment from them and b. how much was paid under each aspect

We received your request on 11/10/2024 and have processed this under the Freedom of Information Act (FOIA).

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police holds/does not hold the requested information.

1. what is the breakdown of the £30 per vehicle (Q2); how was this arrived at and how is it justified?
– **Partially disclosed, a £30 management fee is received by the Force for each statutory fee received by the recovery operator. This fee is a nominal fee that is aligned with other Police Forces for the administration of the Vehicle recovery contract. This fee is higher to the recovery operator for those Police Forces who use a managing agent to manage the Vehicle Recovery Contract.**
2. what is the breakdown of the £298,170 received from your operator: - **Disclosed, this is the calculation of the £30 multiplied by the number of recoveries that the recovery garages received a statutory payment for. i.e. 9939 paid statutory recoveries.**
3. what attracts a payment from them and b. how much was paid under each aspect – **Disclosed, the £30 management fee is received by the Force for each statutory fee received by the recovery operator from the vehicle owner/ insurance company.**

Please note that Section 84 of the Freedom of Information Act defines "information" as "information recorded in any form". Therefore, the FOI Act 2000 only extends to requests for recorded information. It does not require public authorities to create information to answer questions generally; only if the information is already held in recorded form.



STAFFORDSHIRE
POLICE

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Staffordshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Central Disclosure Unit within two months of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The Central Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow



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Cheshire

SK9 5AF

ICO Website for complaints link: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Freedom of Information

Central Disclosure Unit