

15 October 2024

FOI Ref 17161

Request - You asked us the following:

1. Confirmation that the Staffordshire Police does or does not use the NICHE electronic records and case management system (<https://nichirms.com/who-we-serve/>).

If not, please confirm the electronic records and case management system(s)/information recording system(s) that you use.

2. What information Staffordshire Police holds regarding tasking processes (or equivalent) for investigating officers, restricted to processes/forms/tasks involving collecting data on foreign nationals, this may be titled 'Foreign National Entry' template (as seen above) or similar.

2(a) copies of documents captured by (2) above.

3. What information that Staffordshire Police has in relation to data processing contracts, Memorandum of Understanding (MoU), service-level agreements (SLAs) and/or information sharing-agreements with the Home Office in line with section 6.7 of the Police information and records management Code of Practice.

3(a) Copies of documents captured by (3) above

We received your request on 16/08/2024 and have processed this under the Freedom of Information Act (FOIA).

Please find below our response.

Staffordshire Police holds/does not hold the following requested information.

- 1. Confirmation that the Staffordshire Police does or does not use the NICHE electronic records and case management system (<https://nichirms.com/who-we-serve/>).
If not, please confirm the electronic records and case management system(s)/information recording system(s) that you use. – **Disclosed, Staffordshire Police does use NICHE.**
- 2. What information Staffordshire Police holds regarding tasking processes (or equivalent) for investigating officers, restricted to processes/forms/tasks involving collecting data on foreign nationals, this may be titled 'Foreign National Entry' template (as seen above) or similar. – **Disclosed, Custody process - Upon arrest of a Foreign National, a record will be created on our intelligence and crime management system (NICHE), NCCU (Immigration National command and Control Unit Call), the result is documented within the NICHE record. For an ACRO request we use a manual request form to ACRO, Interpol 24/7 system check, the result is recorded on NICHE record.**
Investigation process - Further investigative measures applied when deemed necessary, specific to Foreign national enquiries. NCCU DPA request, Interpol or Europol routed enquiries via a number of form templates, further ACRO requests outside of the custody

arena. JICC- Joint International Crime Centre Liaison (these are not part of a specific documented tasking process as each case would require differing enquiries on a case by case basis).

- 2(a) copies of documents captured by (2) above. – **No information held.**
- 3. What information that Staffordshire Police has in relation to data processing contracts, Memorandum of Understanding (MoU), service-level agreements (SLAs) and/or information sharing-agreements with the Home Office in line with section 6.7 of the Police information and records management Code of Practice. – **No information held.**
- 3(a) Copies of documents captured by (3) – **No information held.**

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, in order to comply with this obligation please see below.

Please note that information relating to question 2(a) are national forms and are not owned by Staffordshire Police.

Next steps

You can ask us to review our response.

If you would like us to carry out a review of our response, please let us know within two months of the date of receipt of this email, review requests should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

Please remember to quote the reference number in any future communications.

Freedom of Information
Central Disclosure Unit