

2 September 2024

FOI Ref 17108

Request - You asked us the following:

As a freedom of information request, please provide, from Jan 2018 up until the most current month available at the point of production, the following:

- The number of mental health related 999 calls your force received
- The number of mental health related 999 calls to which your force responded
- Detainments under Section 136 of the Mental Health Act 1983

Additionally, if available, please provide for the same period the following split by the county in which the incident occurred:

-The number of mental health related 999 calls your force received -The number of mental health related 999 calls to which your force responded -Detainments under Section 136 of the Mental Health Act 1983

Additionally, if available, please provide for the same period the following split by whether or not the person involved was under the age of 18:

-The number of mental health related 999 calls your force received -The number of mental health related 999 calls to which your force responded -Detainments under Section 136 of the Mental Health Act 1983

If monthly totals are not available, please provide annual totals instead. If the whole period requested is not available, please instead provide figures from the earliest point available up until the most recent at the point of production.

Additionally, has your force introduced Right Care, Right Person as a policy?

If so, when was it introduced? If not, are any plans for it to be introduced?

We received your request on 30/07/2024 and have processed this under the Freedom of Information Act (FOIA).

Please find below our response.

In accordance with Section 17(1) of the Freedom of Information Act, this letter represents a refusal notice for this particular request.

Staffordshire Police withholds the following information.

- The number of mental health related 999 calls your force received – **Withheld.**

- The number of mental health related 999 calls to which your force responded – **Withheld.**
- Detainments under Section 136 of the Mental Health Act 1983 – **Withheld.**
- Additionally, if available, please provide for the same period the following split by the county in which the incident occurred: – **Withheld.**
- The number of mental health related 999 calls your force received – **Withheld.**
- The number of mental health related 999 calls to which your force responded – **Withheld.**
- Detainments under Section 136 of the Mental Health Act 1983 – **Withheld.**
- Additionally, if available, please provide for the same period the following split by whether or not the person involved was under the age of 18: – **Withheld.**
- The number of mental health related 999 calls your force received – **Withheld.**
- The number of mental health related 999 calls to which your force responded – **Withheld.**
- Detainments under Section 136 of the Mental Health Act 1983 – **Withheld.**
- If monthly totals are not available, please provide annual totals instead. If the whole period requested is not available, please instead provide figures from the earliest point available up until the most recent at the point of production. – **Withheld.**
- Additionally, has your force introduced Right Care, Right Person as a policy? – **Withheld.**
- If so, when was it introduced? If not, are any plans for it to be introduced? – **Withheld.**

The above information has been withheld for the following reasons:

For the number of mental health related 999 calls disaggregated by whether the person involved was under the age of 18 or not, there is no method by which we can readily retrieve information from our systems. For the time period requested, there have been in excess of 3,800 999 calls related to mental health, and in order to ascertain whether the person involved was under/over the age of 18, the record for each incident would require manual review.

From dip sampling, it has been estimated that it would take approximately 3 minutes to review each record to answer this request, this would equate to over 190 hours. To achieve this task would therefore exceed the 18-hour time and cost threshold of the Freedom of Information Act by some considerable margin.

The following exemptions have been applied:

Section 12(1) where the cost of compliance exceeds the appropriate limit.

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the prescribed limit'.



STAFFORDSHIRE
POLICE

Advice and assistance

Section 16 of the Act places an obligation upon the Authority to provide advice and assistance, in order to comply with this obligation please see below.

If the requirement for the age of the person involved was withdrawn, Staffordshire Police would be able to provide the following information:

- The number of mental health related 999 calls the force received, from 01/01/2018 – 30/07/2024.
- The number of mental health related 999 calls to which your force responded from 01/01/2018 – 30/07/2024.
- Detainments under Section 136 of the Mental Health Act 1983, from May 2020 to 30/07/2024.
- Has your force introduced Right Care, Right Person as a policy?
- If so, when was it introduced? If not, are any plans for it to be introduced?

However, please note that the information may attract further substantive exemptions.

Next steps

You can ask us to review our response.

If you would like us to carry out a review of our response, please let us know within two months of the date of receipt of this email, review requests should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

Please remember to quote the reference number in any future communications.

Freedom of Information
Central Disclosure Unit