

13 August 2024

FOI Ref 16814

Request - You asked us the following:

1. Telephony and UC/ Collaboration
 - a) Please confirm the manufacturer of your telephony system(s) that are currently in place b. When is your contract renewal date?
 - c) Who maintains your telephony system(s)?
 - d) Do you use Unified Communications or Collaboration tools , if so which ones?
2. Microsoft
 - a) What Microsoft 365 licence do you have across the business e.g. E3, E5
 - b) Which partner looks after your Microsoft tenant?
 - c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?
3. Storage
 - a) Does your organisation use on-premise or cloud storage or both?
 - b) Please confirm the on-premise hardware manufacturer c. Please confirm your cloud storage provider d. What is your annual spend on cloud storage?
 - e) How do you back up your data and with who e.g. Backup as a Service

We received your request on 25/04/2024 and have processed this under the Freedom of Information Act (FOIA).

Please find below our response.

Staffordshire Police holds the following requested information.

1. Telephony and UC/ Collaboration
 - a) Please confirm the manufacturer of your telephony system(s) that are currently in place – **Information held.**
 - b) When is your contract renewal date? – **Information held.**
 - c) Who maintains your telephony system(s)? – **Information held.**
 - d) Do you use Unified Communications or Collaboration tools , if so which ones? – **Information held.**
2. Microsoft
 - a) What Microsoft 365 licence do you have across the business e.g. E3, E5 – **Information held.**
 - b) Which partner looks after your Microsoft tenant? – **Information held.**
 - c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which? – **Information held.**
3. Storage
 - a) Does your organisation use on-premise or cloud storage or both? – **Information held.**



- b) Please confirm the on-premise hardware manufacturer – **Information held.**
- c) Please confirm your cloud storage provider – **Information held.**
- d) What is your annual spend on cloud storage? – **Information held.**
- e) How do you back up your data and with who e.g. Backup as a Service – **Information held.**

Staffordshire Police discloses the following information.

1. Telephony and UC/ Collaboration
 - a) Please confirm the manufacturer of your telephony system(s) that are currently in place – **Disclosed – EE.**
 - b) When is your contract renewal date? – **Disclosed – 2027.**
 - c) Who maintains your telephony system(s)? – **Disclosed – Vodafone - Rolling contract.**
 - d) Do you use Unified Communications or Collaboration tools , if so which ones? – **Disclosed – Voice, Video, Voicemail and Teams.**
2. Microsoft
 - a) What Microsoft 365 licence do you have across the business e.g. E3, – **Disclosed – E5 mainly 5 with some E3.**
 - b) Which partner looks after your Microsoft tenant? – **Disclosed – Staffordshire County Council.**
 - c) Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which? – **Disclosed – Mostly private cloud with some public.**
3. Storage
 - a) Does your organisation use on-premise or cloud storage or both? – **Disclosed – Both.**
 - b) Please confirm the on-premise hardware manufacturer – **Disclosed – Evidence.com**
 - c) Please confirm your cloud storage provider – **Disclosed – Annual cloud storage.**
 - d) What is your annual spend on cloud storage? – **Disclosed – £50,000.**
 - e) How do you back up your data and with who e.g. Backup as a Service – **Disclosed – On-prem NetBackup.**

Please note that this data has been provided to the best of our ability, subject to the limitation of current recording protocols and systems/software.

Every effort is made to ensure that the data presented is accurate and complete. However, it is important to note that this has been extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore, the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large-scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.



STAFFORDSHIRE
POLICE

Next steps

You can ask us to review our response.

If you would like us to carry out a review of our response, please let us know within two months of the date of receipt of this email, review requests should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit
Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

Please remember to quote the reference number in any future communications.

Freedom of Information
Central Disclosure Unit