



STAFFORDSHIRE  
POLICE

FOI ref no: 14439

20<sup>th</sup> June 2022

Freedom of Information request: reference 14439 first notified to us by email on 26<sup>th</sup> May 2022.  
Thank you for your recent request under the Freedom of Information Act 2000, as detailed below:

*I would like to be provided with the following information for the purpose of a study:*

1) *Since 1 February 2018 – 31 January 2020 the number of lessons learned recorded on Centurion.*

*Please also provide a table with the following information:*

- *the category the learning has been captured in on Centurion, from the type field.*
- *the data captured in the outcome field (action taken).*
- *the date recorded*
- *the date completed*
- *the data in the action taken field*

2) *Since 1 February 2020 – 31 January 2022 the number of lessons learned recorded on Centurion.*

*Please also provide a table with the following information:*

- *the category the learning has been captured in on Centurion, from the type field.*
- *the data captured in the outcome field (action taken).*
- *the date recorded*
- *the date completed*
- *the data in the action taken field*

3) *Please advise how your force tracks and monitors any learning identified from complaints and conduct.*

4) *Please advise if your identified lessons from complaints and conduct are discussed / disseminated at any Organisational Learning Board (or similar).*

5) *How many officers or police staff have been via the RPRP process as a resolution to a complaint since 1 February 2020*

6) *How many officers or police staff have been via the RPRP process as a resolution to a conduct investigation since 1 February 2020*

**Staffordshire Police's response to your enquiry is as follows:  
Staffordshire Police does hold the requested information.**

1) *Since 1 February 2018 – 31 January 2020 the number of lessons learned recorded on Centurion.*

*Please also provide a table with the following information:*

- *the category the learning has been captured in on Centurion, from the type field.*
- *the data captured in the outcome field (action taken).*
- *the date recorded*
- *the date completed*
- *the data in the action taken field*

**Please see the attached spreadsheet 'FOI 14439 Lessons Learned & Reflective Practice Data'.**

2) *Since 1 February 2020 – 31 January 2022 the number of lessons learned recorded on Centurion.*

*Please also provide a table with the following information:*

- *the category the learning has been captured in on Centurion, from the type field.*
- *the data captured in the outcome field (action taken).*
- *the date recorded*
- *the date completed*
- *the data in the action taken field*

**Please see the attached spreadsheet 'FOI 14439 Lessons Learned & Reflective Practice Data'.**

3) *Please advise how your force tracks and monitors any learning identified from complaints and conduct.*

**All learning is identified on Centurion via the 'learnings tab', with the complaints and conduct matters.**

4) *Please advise if your identified lessons from complaints and conduct are discussed / disseminated at any Organisational Learning Board (or similar).*

**Yes, identified lessons from complaints and conduct are collated and reviewed and discussed at a recently introduced Integrated Inspection Board (IIB). Learning for individuals can be dealt with by way of email or management.**

5) *How many officers or police staff have been via the RPRP process as a resolution to a complaint since 1 February 2020*

**81.**

6) *How many officers or police staff have been via the RPRP process as a resolution to a conduct investigation since 1 February 2020*

**8.**

Please note that these figures have been provided to the best of our ability, subject to the limitations of current recording protocols and systems/software

Every effort is made to ensure that the figures presented are accurate and complete. However, it is important to note that data is extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.



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If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this email and should be addressed to:

[foi@staffordshire.police.uk](mailto:foi@staffordshire.police.uk)

Or by Post to:

Central Disclosure Unit  
Staffordshire Police HQ  
PO Box 3167  
Stafford  
ST16 9JZ

Please remember to quote the reference number in any future communications.

Freedom of Information  
Central Disclosure Unit

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