



STAFFORDSHIRE
POLICE

FOI ref no: 14200

28th July 2022

Freedom of Information request: reference 14200 first notified to us by email on 9th March 2022.
Thank you for your request under the Freedom of Information Act 2000, as detailed below:

For 2019;

A) The number of confirmed crimes reported to you that are not investigated further than the 'investigative assessment' (which assesses the vulnerability of the victim, severity of the offence likelihood it can be solved and the most effective use of resources) within 24 hours of being reported.

If your force doesn't carry out investigative assessments or cannot break the information down this way, please provide me with the number of confirmed crimes that do not qualify for further investigation after your forces initial screening/ investigative process within 24 hours of being reported and were not re opened at any stage.

Please break this information down by offence group as per the count offence classification index and only provide data for unresolved crimes. ie not crimes that were closed after 24 hours because a charge was brought.

B) Please also provide me with the total number of confirmed crimes reported to your force, again broken down by offence group.

C) Please also provide me with the number of confirmed crimes that resulted in a charge, again broken down by offence group.

For 2020;

A) The number of confirmed crimes reported to you that are not investigated further than the 'investigative assessment' (which assesses the vulnerability of the victim, severity of the offence likelihood it can be solved and the most effective use of resources) within 24 hours of being reported.

If your force doesn't carry out investigative assessments or cannot break the information down this way, please provide me with the number of confirmed crimes that do not qualify for further investigation after your forces initial screening/ investigative process within 24 hours of being reported and were not re opened at any stage.

B) Please break this information down by offence group as per the count offence classification index and only provide data for unresolved crimes. ie not crimes that were closed after 24 hours because a charge was brought.

C) Please also provide me with the total number of confirmed crimes reported to your force, again broken down by offence group.

Please also provide me with the number of confirmed crimes that resulted in a charge, again broken down by offence group.

For 2021;

A) The number of confirmed crimes reported to you that are not investigated further than the 'investigative assessment' (which assesses the vulnerability of the victim, severity of the offence likelihood it can be solved and the most effective use of resources) within 24 hours of being reported.

If your force doesn't carry out investigative assessments or cannot break the information down this way, please provide me with the number of confirmed crimes that do not qualify for further investigation after your forces initial screening/ investigative process within 24 hours of being reported and were not re opened at any stage.

Please break this information down by offence group as per the count offence classification index and only provide data for unresolved crimes. ie not crimes that were closed after 24 hours because a charge was brought.

B) Please also provide me with the total number of confirmed crimes reported to your force, again broken down by offence group.

C) Please also provide me with the number of confirmed crimes that resulted in a charge, again broken down by offence group.

For 2022 up to date (01/03/22)

A) The number of confirmed crimes reported to you that are not investigated further than the 'investigative assessment' (which assesses the vulnerability of the victim, severity of the offence likelihood it can be solved and the most effective use of resources) within 24 hours of being reported.

If your force doesn't carry out investigative assessments or cannot break the information down this way, please provide me with the number of confirmed crimes that do not qualify for further investigation after your forces initial screening/ investigative process within 24 hours of being reported and were not re opened at any stage.

B) Please break this information down by offence group as per the count offence classification index and only provide data for unresolved crimes. ie not crimes that were closed after 24 hours because a charge was brought.

C) Please also provide me with the total number of confirmed crimes reported to your force, again broken down by offence group.

CLARIFICATION RECEIVED ON 06/07/2022

With regards to Section A of our request, yes, please provide me with the number of 'Telephone Resolved' Crimes as well as a breakdown by crime.

Please also respond to parts B and C of my request.

Staffordshire Police's response to your enquiry is as follows:

Staffordshire Police does hold the requested information.

Please see the attached spreadsheet 'FOI 14200 Telephone Resolved Crimes data'.

Please note, Staffordshire Police do not use the term 'screened out'. We record crimes dealt with in this way as 'Telephone Resolutions'.

Telephone Resolutions are dealt with by using the THRIVE operating model. Control room staff, at first contact, will assess the circumstances of the incident and determine the response required. If they identify there are no lines of investigation to include CCTV, witness, vulnerability, etc., they will record the crime as 'resolved over the telephone'.

Staff in the control room do not investigate crime but determine if there are any lines of investigation. If any new information comes to light after they have telephone resolved the crime then a resource would be allocated to investigate this new information.

Although Telephone Resolutions are carried out in this way, Staffordshire Police frequently send a resource such as a forensics officer or a PCSO, so in reality there are very few crimes which do not receive a resource of some kind.

Please note, that the dataset will include offences that have been investigated by another force where there was no investigation required by Staffordshire Police. However, it is important to note that the dataset will also include crimes that were initially dealt with as a Telephone Resolution but were then subsequently assigned to an officer to investigate.

Please note that these figures have been provided to the best of our ability, subject to the limitations of current recording protocols and systems/software.

Every effort is made to ensure that the figures presented are accurate and complete. However, it is important to note that data is extracted from multiple sources, developed for specific policing purposes, for which data extraction methods have not been specifically designed to directly correlate with the terminology of this request. Therefore the data presented is subject to the inaccuracies and idiosyncrasies inherent in any large scale recording system.

As a consequence, care should be taken in the interpretation and presentation of this data, so as to not misrepresent the whole or any part of the data disclosed.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this email and should be addressed to:

foi@staffordshire.police.uk

Or by Post to:

Central Disclosure Unit



STAFFORDSHIRE
POLICE

Staffordshire Police HQ
PO Box 3167
Stafford
ST16 9JZ

Please remember to quote the reference number in any future communications.

Freedom of Information
Central Disclosure Unit

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